LOWER RIO GRANDE VALLEY DEVELOPMENT COUNCIL

AGENDA
MEETING OF THE LRGVDC BOARD OF DIRECTORS
LRGVDC Main Campus, 301 W. Railroad Street, Building B
Weslaco, TX 78596

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Wednesday, June 26, 2019   Ken Jones Executive Board Room

Presiding: Mayor David Suarez
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Item #1: Call to Order

   A. Roll Call

   B. Invocation

   C. Pledge of Allegiance

Item #2: Consideration and ACTION to Approve Meeting Minutes (May 29, 2019)

Item #3: Public Comment and/or Report from Legislative Delegation

Item #4: Administration

   A. Executive Director Report... Ron Garza

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ACTION MAY BE TAKEN ON ANY OF THE FOLLOWING ITEMS

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LRGVDC Updates & Activities

1. Introduction of New Staff Members
2. Program Department Structure
3. CIEDO Building Expansion Project
4. 2019 RGV to DC Trip
5. Census2020
6. RGV BCycle
7. Road to Recycling Tire Project
8. 86th Legislative Session
9. Regional Transit Authority

Item #5: Department Reports

A. Community & Economic Development

Program Action Items:

No action required at this time.

Program Status Report ....Marcie Oviedo, Director
Blanca Davila, Asst. Director

- Explore RGV
- Solid Waste Management
- Water Resources

B. Health & Human Services

Program Action Items:

No action required at this time.

Program Status Report: ....Jose L. Gonzalez, Director

- Area Agency on Aging

C. Public Safety

Program Action Items:

1. Consideration and **ACTION** to Purchase Continued Network Monitoring and Management Service for Next Gen 9-1-1 Network

2. Consideration and **ACTION** to Renew ESRI Enterprise Agreement to Continue Utilizing ArcGIS Software for ECOMMS/9-1-1 GIS

3. Consideration and **ACTION** to Purchase Continued Power Metrics and Real Time Dashboard Management Information System

4. Consideration and **ACTION** to Renew Text to 9-1-1 Services for Upcoming Biennium

5. Consideration and **ACTION** to Continue 9-1-1 Equipment Support Services for PSAPs

6. Consideration and **ACTION** to Continue 9-1-1 Software Support Services for 18 PSAPs

Program Status Report .... Manuel Cruz, Director

- 911/Emergency Communications
- Criminal Justice
- Homeland Security
- Regional Police Academy

D. Transportation

Program Action Items:

1. Consideration and **ACTION** to Purchase Two (2) Revenue Vehicles

2. Consideration and **ACTION** to Approve Revisions to Title VI/Limited English Proficiency/Environmental Justice Policy

3. Consideration and **ACTION** to Appoint Valley Metro Director, Tom Logan to Serve on the RGV-MPO Policy Board.

Program Status Report ....Andrew Canon, Director
Tom Logan, Director

- Hidalgo County MPO
- Valley Metro

Item #6: New or Unfinished Business

Item #7: Adjourn

REMINDER

Next Meeting Date:
Wednesday, August 28, 2019

Agenda items may be considered, deliberated and/or acted upon in a different order than numbered above.

The Board of Directors of the Lower Rio Grande Valley Development Council reserves the right to adjourn into Executive (Closed) session at any time during the course of this meeting to discuss   any of the items listed on this agenda as authorized by the Texas Open Meetings Act, Chapters 551.071, 551.072, 551.074, and 551.075, Texas Government Code. No final action will be taken in   Executive Session.

PUBLIC INPUT POLICY:
    "At the beginning of each LRGVDC meeting, the LRGVDC will allow for an open public forum/comment period. This comment period shall not exceed one-half (1/2) hour in length   and each speaker will be allowed a maximum of three (3) minutes to speak. All individuals desiring to address the LRGVDC must be signed up to do so prior to the open comment   period. The purpose of this comment period is to provide the public an opportunity to address issues or topics that are under the jurisdiction of the LRGVDC. For issues or topics   which are not otherwise part of the posted agenda for the meeting, LRGVDC members may direct staff to investigate the issue or topic further. No action or discussion shall be   taken on issues or topics which are not part of the posted agenda for the meeting. Members of the public may be recognized on posted agenda items deemed appropriate by the   Chair as these items are considered, and the same 3-minute time limitation applies."

ITEM #2.

MINUTES

MINUTES

MEETING OF THE
LOWER RIO GRANDE VALLEY DEVELOPMENT COUNCIL
BOARD OF DIRECTORS

WEDNESDAY, MAY 29, 2019
IMMEDIATELY FOLLOWING ANNUAL ELECTIONS MEETING SCHEDULED AT 12:00 PM
LRGVDC MAIN CAMPUS - 301 W. RAILROAD ST., WESLACO, TEXAS
BUILDING B, KEN JONES EXECUTIVE BOARD ROOM

PRESIDING: HON. NORMA G. GARCIA, PRESIDENT

- DRAFT-

President Norma G. Garcia called the meeting to order at 12:35 p.m. Roll call was taken prior at the Annual Election meeting and a quorum was declared.

The President then moved to item 2: Consider Approval of Meeting Minutes (April 24, 2019 Board Meeting). ***Mayor Jim Darling made a motion to approve the minutes as presented. Mayor Cyndie Rathbun seconded and upon a vote the motion carried unanimously.***

President Garcia then moved to item 3: Public Comment and/or Report from Legislative Delegation and recognized Commissioner David Garza. He informed the Board that there is a Restore Act Council Meeting for Coastal Cities in Corpus Christi on May 30 from 6:00 pm - 8:00 pm at the Texas A&M University Hart Building to discuss the oil spill money from the BP settlement and encouraged those involved in coastal communities to attend.

President Garcia then moved to item 4: Administration and addressed the following:

A. Act on Recommendations from Nominating Committee

1. Selection of Five (5) Persons for Election as Members-at-Large to the General Membership
   As the current Board President, Ms. Garcia is Chair of the Nominating Committee and gave this report. She stated that the Nominating Committee recommends the following five (5) persons for election as Members-at-Large to the General Membership:

NAME	CITY	COUNTY
Ms. Diana Serna	Mercedes	Hidalgo
Mr. Eleazar "Yogi" Garcia, Jr.	Raymondville	Willacy
Mr. Sergio Contreras	Mission	Hidalgo
Mr. Noel Bernal	Brownsville	Cameron
Mr. Chris Gonzalez	Mission	Hidalgo

Commissioner David Fuentes made a motion to approve the Members-at-Large to the General Membership as presented. Commissioner David Garza seconded, and upon a vote the motion carried unanimously.

2. Selection of Three (3) Members-at-Large to be Elected to the 2019-2020 Board of Directors

President Garcia stated that the Nominating Committee recommends the following individuals to fill the three (3) at-large seats on the Board of Directors for 2019-2020:

NAME	CITY	COUNTY	SELECTED BY
Hon. Norma G. Garcia	Donna	Hidalgo	General Membership
Commissioner Ben Neece	Brownsville	Cameron	General Membership
Ms. Celeste Sanchez	San Benito	Cameron	General Membership

However, at the Annual Elections meeting held before to this one, Commissioner Neece was replaced on the slate of Members-at-Large with Commissioner Jesse Zuniga from La Feria. ***Upon conclusion of discussion Mayor David Suarez nominated the following Members-at-Large as members of the Board of Directors:***

NAME	CITY	COUNTY	SELECTED BY
Hon. Norma G. Garcia	Donna	Hidalgo	General Membership
Commissioner Jesse Zuniga	La Feria	Cameron	General Membership
Ms. Celeste Sanchez	San Benito	Cameron	General membership

Commissioner David Garza seconded the motion, and upon a vote the motion carried unanimously.

President Garcia next moved to the Executive Director Report and recognized Mr. Ron Garza to address the following:

LRGVDC Updates & Activities

1. Introduction of New Staff Members
   Mr. Garza announced that Mr. Mark Anthony Grimaldo, and Mr. Daniel Dimas have joined Valley Metro, and Ms. Linda Navarro is now a Research Intern with Community & Environmental Services. The Board warmly welcomed them to the LRGVDC.

2. 86th Legislative Session
   Mr. Garza noted that the 86th Legislative Session has come to an end and Sunday, June 16 is the last day for Governor Abbott to veto any bills. Mr. Garza gave a brief report on the most notable bills: HB 1090, SB 2, and SB 7, and stated he will keep the Board informed on their progress through the legislature.

3. 2019 RGV to DC Trip
   On behalf of Sergio Contreras, CEO of the RGV Partnership, Mr. Garza reminded the Board that the 3rd Annual RGV to DC trip is scheduled for June 18–21. There are approximately 35 individuals who plan to attend. They will use many of the same priorities that were developed for the state legislative session because these priorities are pertinent on the national level as well as the state level.

4. Large Cities Coalition
   Mr. Garza stated that the Large Cities Coalition met on May 14 and discussed a regional marketing campaign for Explore RGV and it was the consensus of the coalition to target a budget of $100,000 as a platform for this campaign. A contribution structure was developed that includes funds from the LRGVDC and a contribution structure for municipalities, invoices will be sent to municipalities

over the summer. Mr. Garza stated that airports are key locations to place advertisements for Rio Grande Valley attractions. The target demographic for these locations would be South Texans and Central Texans to capture day visitors from Austin, San Antonio, Houston, and Laredo. In addition to the marketing campaign, staff is developing "Welcome to the Rio Grande Valley" signage with funding dedicated to the Explore RGV program. "Welcome" signs would promote that this region is a positive, safe location to visit.

5. Regional Marketing Campaign (Explore RGV)
    This topic was covered under the Large Cities Coalition report.

6. RGV B-Cycle (BikeShare Program)
    Mr. Garza announced that a Program Coordinator has been hired for the RGV B-Cycle Program and he is scheduled to start in June. The next B-Cycle Committee meeting is scheduled for Monday, June 10.

7. Road to Recycling
    The 3rd Annual Road-to-Recycling Tire Collection event took place on Saturday, April 27. Mr. Garza stated that in 2017 there were three separate events and a total of 42,000 tires were collected. In 2018 there was one event where 16,800 tires were collected across 42 collection sites across the three-counties. This year almost 25,000 tires were collected in a single day at 52 sites located across the three-county region. What's more is that every year our staff and RGV communities become more efficient in terms of cost and methods of advertising the event; for this year's event there was a lot of social media activity to promote the collection day.

    Mr. Garza informed the Board that earlier this month he was able to travel to Arkansas where there is a state mandated tire recycling operation that is run by the local council of governments. He shared with the Board many of the take-aways from this trip and is excited to pursue a true tire recycling effort here on a regional level. He feels that the model they created can be replicated in the Rio Grande Valley and is excited to take the Road-to-Recycling from a collection project to a true recycling program.

Upon conclusion of the Executive Director Report, President Garcia moved to item 5: Department Reports.

A. Economic Development

    Economic Development Status Reports
    President Garcia asked the Board's permission, in the interest of saving time, to move directly to Action Items. She stated that the Economic Development program status reports were provided in the meeting packet for review.

B. Community & Environmental Services

    Community Development Status Report
    The Community Development status reports were available in the meeting packet for review.

    Environmental Resources Status Report
    The status reports were available in the meeting packet for review.

    Under Water Resources, The Regional Water Resource Advisory Committee had the following Action Items:

1. Consider Approval of Regional Water Resource Advisory Committee Bylaws
   Ms. Oviedo informed the Board that the Regional Water Resource Advisory Committee has developed and is submitting for Board approval their draft bylaws.

2. Consider Approval of Membership to Regional Water Resource Advisory Committee
   Ms. Oviedo stated that the Regional Water Resource Advisory Committee met on May 1 and recommends the following committee members:

Cameron County	David A. Garza, County Commissioner
Hidalgo County	David Fuentes, County Commissioner
Willacy County	Eduardo Gonzales, Commissioner
Large City (>25K Pop.)	Tomas Reyna, City of Edinburg
Small City (<25K Pop.)	Melisa Gonzales, City of Alamo
Special Purpose District – Drainage (Cameron)	Albert Barreda, Cameron Board
Special Purpose District – Drainage (Hidalgo)	Ellie Torres, Hidalgo Board
Special Purpose District – Drainage (Willacy)	Open, Willacy Board
Special Purpose District – Irrigation	Jose Hinojosa, SCID #15
Special Purpose District – General	Joey Trevino, EEDC
LRGV Storm Water Task-Force	Jose Figueroa, City of Mercedes
Region M Water Planning Group	Open *(Pending Request to Region M)*
University of Texas – RGV	Javier Guerrero
University of Texas – RGV	Andrew Ernest

Commissioner David Garza made a motion to approve items 5. B. 1. and 2. as presented. Mayor David Suarez seconded the motion and upon a vote the motion carried unanimously.

C. Health & Human Services

   Area Agency on Aging Status Reports
   Program Director Joe Gonzalez was recognized to address the following:

1. Consider Approval of Appointment to Texas Silver-Haired Legislature
   Mr. Gonzalez informed the Board that the Advisory Council recommends the appointment of Ms. Rose Timmer from Brownsville to the Texas Silver-Haired Legislature as the representative for the Lower Rio Grande Valley. Mrs. Timmer will, along with other seniors across Texas, discuss and address issues affecting seniors. They will develop recommendations this September and present those to the members of the Texas legislature for possible action.
   Commissioner David Fuentes made a motion to approve Mrs. Rose Timmer from Brownsville as the Texas Silver-Haired Legislature Representative for the Lower Rio Grande Valley. Commissioner David Garza seconded the motion, and upon a vote the motion carried unanimously.

D. Public Safety
   President Garcia noted that there were no action items under Public Safety and that the status reports were in the meeting packet for review

E. Transportation

Valley Metro Status Report
President Garcia recognized Valley Metro Director Tom Logan to address the following:

1. Consider Approval to Purchase Motorola 2-Way Radios and Service
   Motorola equipment and service are necessary for transit operations, maintenance personnel, and administrative staff to communicate through a 2-way radio system. The 2-way radio network is available throughout Hidalgo, Cameron, Willacy, Starr and Zapata Counties.

   Purchase of this budgeted equipment and service will be made using FTA grant funds and TxDOT Transportation Development Credits. Motorola Solutions was selected through the Buy Board Purchasing Cooperative (TX DIR Contract # TSO-4101) at the cost of $193,373.87 for a total of 69 2-way radios and system integration.

2. Consider Approval to Enter into Interlocal Agreement for Radio Service with Rio Grande Valley Communication Group (RGVCG)
   Staff requests Board approval to enter into an interlocal agreement for radio service with Rio Grande Valley Communication Group. This service will allow the LRGVDC- Valley Metro transportation operators to utilize the RGVCG 700/800-megahertz radio system to communicate through 2-way radio system within Hidalgo, Cameron, Willacy, Starr, and Zapata Counties. The radio system has a recurring cost that includes annual radio maintenance fees, T-1 communication lines, and infrastructure up-grades.

3. Consider Approval to Enter into Contract for Bulk Diesel for Transit Fleet
   Staff requests Board approval to enter into a contract with Petroleum Traders Corporation for bulk diesel for the Valley Metro transit fleet. As per the LRGVDC Procurement Policy, a competitive procurement process was conducted for this purchase. Petroleum Traders Corporation was selected from the eligible bidders as the most responsive bidder exhibiting the best value. This contract agreement will allow Valley Metro to order diesel fuel at bulk rates resulting in significant cost savings.

4. Consider Approval to Enter into Contract for Tires for Transit Fleet
   Staff requests approval to enter into a contract with Goodyear Corporation as the provider for tires for Valley Metro. As per LRGVDC's Procurement Policy, a competitive procurement process was conducted for this purchase. Goodyear Corporation was selected from the eligible bidders as the most responsive bidder exhibiting the best value. This contract will allow Valley Metro to purchase tires at bulk rates resulting in significant cost savings.

5. Consider Approval to Enter into Contract for Bus Wrap Services
   Staff requests approval to enter into a contract with Brands Imagining for bust wrap services. A Competitive procurement process was conducted, as per LRGVDC Procurement Policy, and Brands Imaging was selected from the eligible bidders as the most responsive bidder exhibiting the best value. This agreement will allow Valley Metro to acquire bus wrapping services from a designated provider resulting in cost savings and greater efficiency to advertising entities.

   Commissioner David Fuentes made a motion to approve items 5. E. 1. – 5. As presented. Commissioner Edward Gonzales seconded the motion, and upon a vote the motion carried unanimously.

President Garcia next moved to item 6. – New or Unfinished Business. There being none, she called for a motion to adjourn. ***Mayor Cyndie Rathbun made a motion to adjourn, Commissioner Jesse Zuniga seconded, and the meeting was adjourned at 1:06 pm.***

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Hon. Norma G. Garcia, President

ATTEST:

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Deborah Morales, Recording Secretary

ITEM #4. A.

ADMINISTRATION

EXECUTIVE DIRECTOR REPORT

ITEM #5. A.

COMMUNITY & ECONOMIC DEVELOPMENT

Lower Rio Grande Valley Development Council
Board of Directors Meeting

June 26, 2019

Item #5: Department Reports

A. Community & Economic Development

- Explore RGV

  A new feature to the website is being added entitled "Featured Cities". This section will be reserved for those cites contributing to the regional marketing campaign. Cover letter and invoice will be sent by Executive Director during the month of July.

  Explore RGV's intellectual property process continues to be in review by the Unites States Patent and Trademark Office (USPTO). A response will be received in five to six months.

  Explore RGV is ready for download at the Apple Store and Google Play or visit www.goexplorergv.com Please follow @goexplorergv on Twitter, Instagram, and Facebook.

- Solid Waste Management Program

  LRGVDC "Road to Recycling" Tire Collection Event scheduled for Saturday, July 20, 2019. Please contact Valerie Ramos, vramos@lrgvdc.org or call our office at (956) 682-3481, ext. 114.

- Water Quality Program

  LRGVDC, in cooperation with TCEQ, has scheduled a Watershed Protection Plan Meeting from 9:00 am – 2:00 pm on July 10, 2019 at LRGVDC's Main Campus, Building B in the Ken Jones Executive Board Room. All interested entities are invited to discuss ongoing and proposed watershed protection projects in the RGV. Further information is available on LRGVDC's website, lrgvdc.org.

- Regional Water Resource Advisory Committee

  The Regional Water Resource Advisory Committee will meet on Thursday, July 18, 2019.

- Rio Grande Regional Water Planning Group (Region M)

  The next meeting of the Region M Group is scheduled for Wednesday, July 17, 2019 at 10:30 am. Please visit the Region M Website at www.riograndewaterplan.org for updates on the 2021 Regional Water Plan and other Rio Grande Regional Water Planning Group activities.

Lower Rio Grande Valley Development Council

Watershed Protection Plan Meeting

July 10, 2019

9:00 am - 2:00 pm

LRGVDC Ken Jones Board Room

301 W. Railroad, Weslaco, TX 78596

SAVE THE DATE

LRGVDC, in cooperation with TCEQ invite you to attend the first Watershed Protection Plan Meeting. The meeting will provide an overview of highlights on ongoing and proposed watershed protection projects in the RGV. Agenda will be available on LRGVDC website.

Keynote Speaker - Mr. Carlos Rubinstein, RSAH20, LLC

Lunch provided if registered by Thursday, June 27th, 2019

Visit **www.lrgvdc.org** or call 956.682.3481, ext.#153, Ludy Saenz (lsaenz@lrgvdc911.org)

- Reservoir Levels

  On June 15, 2019, the U.S. combined ownership at Amistad/Falcon stood at 61.71% of normal conservation capacity, impounding 2,093,253 acre-feet, up from 50.77% (1,721,948 AF) of normal conservation a year ago. Overall the system is holding 42.26% of normal conservation capacity, impounding 2,502,662 acre-feet with Amistad at 51.63% of conservation capacity, impounding 1,691,141 acre-feet and Falcon at 30.66% of conservation capacity, impounding 811,521 acre-feet. Mexico has 16.18% of normal conservation capacity, impounding 409,409 acre-feet at Amistad/Falcon.

Rio Grande Watermaster Report

06/15/19

Amistad

Normal Conservation Elevation	340.462	Meters	1,117.00	Feet		
Water Elevation	331.140	Meters	1,086.42	Feet	-30.58	
Total Normal Conservation Capacity	4,040,325	TCM	3,275,532	Acre-Feet		
Total Combined Storage	2,086,000	TCM	1,691,141	Acre-Feet	51.63%	
US Share of Current Storage	1,855,000	TCM	1,503,867	Acre-Feet	88.93%	
Mexico share of Current Storage	231,000	TCM	187,274	Acre-Feet	11.07%	
TOTAL RELEASES AVG	24.00	CMS	848	CFS		
US Release AVG	20.90	CMS	738	CFS	87.08%	
Mexico Release AVG	3.10	CMS	109	CFS	12.92%	
TOTAL INFLOWS AVG	72.40	CMS	2,557	CFS		
US Inflows AVG	53.30	CMS	1,882	CFS		
Mexico Inflows AVG	19.10	CMS	675	CFS		
US Reservoir Loss	8.34	CMS	295	CFS		

Falcon

Normal Conservation Elevation	91.805	Meters	301.20	Feet		
Water Elevation	82.570	Meters	270.90	Feet	-30.30	
Total Normal Conservation Capacity	3,264,813	TCM	2,646,817	Acre-Feet		
Total Combined Storage	1,001,000	TCM	811,521	Acre-Feet	30.66%	
US Share of Current Storage	727,000	TCM	589,386	Acre-Feet	72.63%	
Mexico share of Current Storage	274,000	TCM	222,135	Acre-Feet	27.37%	
Total Releases AVG	88.10	CMS	3,111	CFS		
US Release AVG	65.90	CMS	2,327	CFS	74.80%	
Mexico Release AVG	22.20	CMS	784	CFS	25.20%	
TOTAL INFLOWS AVG	66.50	CMS	2,348	CFS		
US Inflows AVG	45.40	CMS	1,603	CFS		
Mexico Inflows AVG	21.10	CMS	745	CFS		
US Reservoir Loss	9.25	CMS	327	CFS		

Overall Status

Normal Conservation Capacity - **Amistad**	4,040,325	TCM	3,275,532	Acre-Feet	
US Share of Amistad Normal Conservation	2,270,663	TCM	1,840,849	Acre-Feet	
Current US share of Normal Conservation	1,855,000	TCM	1,503,867	Acre-Feet	81.69%
Normal Conservation Capacity - **Falcon**	3,264,813	TCM	2,646,817	Acre-Feet	
US Share of Falcon Normal Conservation	1,913,180	TCM	1,551,034	Acre-Feet	
Current US share of Normal Conservation	727,000	TCM	589,386	Acre-Feet	38.00%
Normal Capacity - Amistad/Falcon System	7,305,138	TCM	5,922,348	Acre-Feet	
Normal Conservation Capacity - US	4,183,843	TCM	3,391,883	Acre-Feet	57.27%
Normal Conservation Capacity - Mexico	3,121,295	TCM	2,530,466	Acre-Feet	42.73%
Current Storage US	2,582,000	TCM	2,093,253	Acre-Feet	61.71%
Current Storage Mexico	505,000	TCM	409,409	Acre-Feet	16.18%
Current Storage - Amistad - Falcon System	3,087,000	TCM	2,502,662	Acre-Feet	
Percent of Storage Capacity	42.26%		42.26%		

ITEM #5. B.

HEALTH
&
HUMAN SERVICES

Item #5: Department Reports

B. Health & Human Services

- National Association of Area Agencies on Aging (n4a) Project

  The National Association of Area Agencies on Aging's (n4a) and the Aging and Disability Business Institute are working with the Area Agency on Aging collaboratively with health plans/partners to enroll participants in Medicare Savings Programs (MSP) and Medicare Part D Low-Income Subsidy (LIS) Programs. The N4A project is serving as an incubator to refine innovative integrated care strategies by which local AAAs and health care payers can work together to provide benefits counseling and enrollment assistance (BCEA) services to underserved populations.

  The Area Agency on Aging has conducted outreach & networking throughout the Lower Rio Grande Valley (LRGV) and has addressed some barriers Medicare beneficiaries may experience. Currently 9 presentations in senior centers throughout the LRGV have been conducted to target these barriers: lack of information and complex enrollment procedures relative to Medicare Savings Plan and Low-Income Subsidy and other services. In addition to presentations, 8 off-site facilities throughout the LRGV have been secured to schedule appointments and assist with BCEA services to potential candidates. This has not only increased the number of enrollments of eligible beneficiaries, but minimize yet another barrier, lack of transportation, by having BCEA services provided in a facility nearby. In addition to outreach initiatives, a promising meeting with an Affordable Care Organization (ACO) was conducted. The ACO provided training and allowed access to their electronic Referral Program. This program is utilized as a platform to seamlessly coordinate with other healthcare providers to supply support and services to patients while managing, tracking and analyzing patient's needs. This ACO covers the LRGV and over this next reporting period, it will be exciting to report the outcome of this joint venture with them.
  A site visit is scheduled for June 27 and 28 by n4a representatives. They will meet with staff and local partners. This is only one of two projects nationwide funded by n4a.

- Informational Fair in Port Isabel

  The Area Agency on Aging in collaboration with the City of Port Isabel, will host an informational fair titled "Senior Splash" at the Port Isabel Senior Center. It is the goal of the project to bring various levels of awareness, education, support in efforts to provide an opportunity for a high quality of life for the elderly in the community. The event is planned for Saturday, July 13, 2019 from 9 am – 3 pm. During the event participants will have the opportunity to receive health screenings such as

vision, glucose, hearing, blood pressure, and body mass index. Educational and valuable informational that cover topics from wound care, mental health, senior Medicare patrol, veteran affairs to kidney health will be provided. Participants will also have an opportunity to participate in Senior Zumba and enjoy grilled hot dogs for lunch. The City of Port Isabel has posted the event on their website and will send invitations to the community via utility bills. Benefit Counselors have been working tirelessly to assure this event be a true success.

ITEM #5. C.

PUBLIC SAFETY

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

C. Public Safety

<u>Emergency Communications Status Report</u>

1. Consideration and **ACTION** to Purchase Continued Network Monitoring and Management Service for Next Gen 9-1-1 Network

   Cost for these services is estimated at $332,640 over the 2-year contract agreement. It includes 24/7 network monitoring and tier one incident support services. In accordance with our strategic plan and mandated by our funding Agency, CSEC, the purchase of continued 24/7 network monitoring services is required. Purchase estimated through H-GAC Purchase Contract #HP10-17 and the vendor is Mission Critical Partners. This item is an approved budget line item in our strategic plan in section 3 item E.

Mission**Critical**Partners
Because the Mission Matters

Network Monitoring and Management service

Proposal

PREPARED MARCH 7, 2019
FOR THE LOWER RIO GRANDE VALLEY
DEVELOPMENT COUNCIL, TEXAS

Introduction Letter

March 7, 2019

Mr. Rick Carrera
Assistant Director of Business Operations Lower Rio Grande Valley Development Council
301 W. Railroad Street
Weslaco, TX 78596

Re: Proposal for Network Monitoring and Management Services

Dear Mr. Carrera:

Mission Critical Partners, LLC (MCP) appreciates the opportunity to provide the Lower Rio Grande Valley Development Council (LRGVDC) with a proposal for Network Monitoring and Management service. The attached scope of work outlines a collaborative work to provide support for the services as discussed between Juan Chapa and his staff while together at his facility last week.

Mission Critical Partners has identified Mark Perkins, as the service program manager for this effort. His contact information is:

Mark Perkins, Senior Consultant	Cell: 224.856.7490
Mission Critical Partners, LCC	Office: 224.228.6550
502 N. Carroll Ave. Suite 120	Email: MarkPerkins@MissionCriticalPartners.com
Southlake, TX 76092	

I will serve as your local client manager, and I am prepared to assist the Lower Rio Grande Valley Development Council in achieving a successful outcome for these very important projects. Please feel free to contact me at 817.213.6919 or via email at DavidJones@MissionCriticalPartners.com.

Sincerely,

Mission Critical Partners, LLC

David F. Jones
Senior Vice President of Strategic Accounts

About Mission Critical Partners

Mission Critical Partners is a professional services firm that helps public safety clients enhance and evolve their mission critical systems and operations.

Through our breadth and depth of experience and an extensive network of resources, we offer unique, vendor-independent and successful solutions that solve our clients' complex challenges.

Our planning, implementation, and lifecycle management services span all aspects of mission critical communications, while our expertise covers everything from radio to broadband, networks and 911, and facilities and operations. We provide confidence and support every step of the way, from design and procurement to building and management. The result is a high-performing public safety system that achieves maximum value and optimal efficiency.

With MCP, the proof is in the numbers:

- Loyalty is the foundation of our business, with more than 85 percent of our clients remaining with us from project to project.
- Our specialized professionals are integral members of our team, bringing an average of 25 years to every project.
- We expand upon our experience year after year, completing nearly 700 projects since our inception in 2009.
- We've performed services for clients in more than 75 percent of the states throughout the country.
- We invest more than a million dollars each year to employee training.

MCP stands behind the importance and nobility of the work our clients do. We understand the criticality of effective and efficient public safety systems, not just for our clients, but for their entire community. While we are proud to have the most experienced and knowledgeable team of professionals in the industry, our greatest pride comes in seeing the successful results of our clients' mission critical operations.

Because at the end of the day, **it's the mission that truly matters.**

OFFICE LOCATIONS

Mission Critical Partners serves municipal, Council, state and federal clients across North America with offices in the following locations:

Corporate Headquarters
State College Office
690 Gray's Woods Blvd.
Port Matilda, PA 16870
Phone: 888.862.7911
Fax: 814.217.6807
Web: MissionCriticalPartners.com

Branches
Dallas Office
502 N. Carroll Ave. Suite 120
Southlake, TX 76092

Raleigh Office
3737 Glenwood Ave. Suite 100
Raleigh, NC 27612

Pittsburgh Office
105 Bradford Rd. Suite 400
Wexford, PA 15090

Harrisburg Office
2578 Interstate Dr. Suite 106
Harrisburg, PA 17110

New Jersey Office
35 Beechwood Rd. Suite 2A
Summit, NJ 07901

MissionCriticalPartners

Project Understanding

Lower Rio Grande Valley Development Council (LRGVDC) has the goal to be assured that the appropriate proactive effort is being made to support the 911 call processing network against equipment and circuit failure. Mission Critical Partners (MCP) has as its brand promise "To always strive to understand your environment, issues, and objectives – **Because the Mission Matters**."

In response to your request for a proposal to aid the LRGVDC in monitoring network for hardware or circuit failure, MCP expresses its interest in the provision of services that will contribute to the fulfillment and support of the LRGVDC's goals.

Experience and Expertise

MCP is committed to delivering top quality technical and operational lifecycle management services, and consulting services to help managers overcome mission critical challenges.

Mission Critical Partners' staff brings decades of experience in public safety land mobile and commercial communications systems. Our award-winning team consists of engineers, technologists, former public safety managers, project management professionals (PMPs), forensic and policy specialists and former industry experts in lifecycle management services. Mission Critical Partners' principals have each invested more than three decades in the 911 industry and continue to serve in key leadership roles in all the major industry organizations, such as National Emergency Number Association (NENA) and Association of Public Safety Communications Officials (APCO); additionally, they serve as advisors to key federal and state governmental bodies. Our goal is to support our life safety communications clients through improved policy, systems and processes **because the mission matters.**

Value is added to the project through an understanding of how policy, financing, governance, operations, and technology must converge to holistically solve complex issues. We are committed to listening, being responsive, consistent, accountable, objective and visionary. We work with our clients to develop a sound approach by seeking to understand the challenge, analyze the data and information available and develop a durable resolution. We provide unbiased recommendations and are independent of vendors providing mission critical products.

Mission Critical Partners provides services to governmental entities which allows them to meet their operational missions including:

- Co-Managed Information Technology
- Lifecycle management services of 911 system infrastructure, radio and wireless system infrastructure and license plate reader systems
- Vendor and contract review and management
- Antenna site and facility management and operations support
- Design assistance in Emergency Operations Centers (EOCs) and 911 Centers

- Project management of multi-faceted public safety communications projects involving new/upgraded technology and assessing and assisting in the redefinition of Standard Operating Procedures (SOPs) and processes associated with the management and operation of public safety services
- Development and administration of technology work plans, budgets, and status monitoring
- Development of performance specifications and system procurement support including proposal review and evaluation, and providing clients with defendable recommendations for technical and non-technical audiences
- Representation of government clients in contract negotiations with technology vendors

Proposed Staff

MCP recognizes that as a consulting firm, our corporate capabilities are directly dependent on the capabilities and experience of our staff. To that end, MCP has assembled one of the most experienced and knowledgeable teams in the country. A multi-faceted project such as this requires differing areas of expertise and knowledge, typically more than any one or two individuals can bring, and different areas of expertise are often required at different stages of the project.

Mark Perkins, Senior Consultant, Lifecycle Management Services
Program Manager

Mark Perkins has more than 32 years of extensive experience in customer advocacy, systems operation, network operations center (NOC) monitoring operations, security services operations, technical support, and field service operations gained throughout a long-term career with a very large technology company all within the public safety sector. Mark earned his Bachelor of Science (BS) Degree from California State University, Long Beach, California, and carries Quality Management Services (QMS) Certifications in ITIL, TL9000 and ISO9000.

Michael Beagles
Technical Lead, Network Infrastructure Update

Mr. Beagles, Senior Technology Specialist, has been working in the information technology (IT) field for more than 16 years with 12 years specifically supporting public safety environments. During that time Mike has designed and implemented a long list of technologies that support the public safety mission. He was the chief architect and implementer of EmergiTech's InterCAD system delivered over the network as a service to 911 agencies around the country and as the IT manager, he served as a technical lead on computer-aided dispatch (CAD), records management system (RMS), 911, and mobile projects. Mike has expertise in networking and network design, security and accessibility, server design, and application delivery. Mike attended Houston Community College, C-TREC Technical School Cisco Certified Network Associate (CCNA) Bootcamp, and holds certifications with Microsoft Server, and Comp Telecommunications Industry Association (TIA).

David F. Jones, Senior Vice President of Strategic Accounts
Local Client Manager

David provides executive-level consultative services and expertise on matters related to Next Generation 911 (NG911), government affairs, public policy, and legislation. He is an internationally known subject matter expert on 911, NG911, and emergency services. David was among the first in the nation to be certified as an Emergency Number Professional (ENP) and has more than 25 years of experience in the public sector having administered, directed, managed, and operated emergency service agencies and 911 departments. Areas of specialization include:

- Client manager ensuring client expectations are met for success
- Program management support and executive-level consultative services

Scope of Work

Network Monitoring and Management

MCP has vetted and adopted an industry-leading network management platform and has complimented it appropriately with best practice network monitoring processes to provide clients the means to effectively and efficiently monitor their public safety internet protocol (IP) network for fault, failure, and connectivity. The following scope of work (SOW) defines the specific elements included in the requested monitoring service.

Task 1: Establish a Network Management Environment

MCP will establish an exclusive and secure network management environment specific to the Lower Rio Grande Valley Development Council:

1. MCP will establish the environment for the LRGVDC to facilitate network monitoring, ticketing, and device management.
   a. MCP will configure the environment as required per the definitions defined below.

2. MCP will provide secure access to the LRGVDC network management environment for up to four individuals.

3. MCP will provide the LRGVDC up to 20 hours of orientation and training for the network management platform for up to four individuals.

Task 2: Configure the Network Management Environment

1. To specifically define the devices to be monitored, MCP will review the proposed monitoring inventory with the LRGVDC and will make changes at the LRGVDC's request.
   a. It is understood that the scope of monitoring includes all routing hardware specific to the primary, and backup, wide area networks.

2. To specifically define what processes and elements within a specific device will be monitored, MCP will review the proposed Monitoring Templates with the LRGVDC and will make changes at the LRGVDC's request.

3. To understand the handling procedures for any potential monitoring alarm, MCP will review with the LRGVDC the proposed Support Process and will make changes at the LRGVDC's request.

4. MCP will create a Customer Support Plan specific to the delivery of the Network Monitoring service to the LRGVDC. This document will be used as the ongoing delivery document, and will include:
   a. All relevant contact information
   b. Escalation matrices
   c. Notification definitions
   d. Support process flow steps and definition, including "Planned Maintenance" process
   e. Monitoring device inventory
   f. Monitoring templates

Task 3: Prepare the Network for Monitoring and Test Through Burn in Period

1. MCP will discover items within the management platform as needed for monitoring via a simple network management protocol (SNMP) enabled by the LRGVDC.

2. As needed, MCP will require secure socket shell (SSH) login credentials working with the client for this effort.

3. MCP will work with and guide the customer on how to deploy management agents on all devices as needed for monitoring said devices via a device agent.

4. MCP will test that all devices defined within the Network Monitoring Inventory are connected and are reporting appropriately.

5. MCP will test that all notifications are functioning as agreed to by the LRGVDC.

6. MCP will test that all actions defined within the Monitoring Template (i.e. auto-ticketing, notifications) are functioning as defined.

7. MCP will test that all network management platform views extended to the LRGVDC are working properly.

8. MCP will confirm that report availability is functioning properly.

9. MCP will provide functional reviews on a bi-weekly basis, via conference calls, with the LRGVDC through the initial 30-day burn in period.

Task 4: Project Management and Ongoing Support of Network Monitoring

1. MCP will provide functional reviews monthly, via conference calls, with the LRGVDC throughout the life of the agreement.

2. MCP will provide support by phone and up to six on-site visits upon request for issues specific to the monitoring service throughout the life of the agreement.

Task 5: Establish and Support of Network Management

1. MCP will provide functionality within the integrated services platform such that LRGVDC will have an ongoing view, and record of the 911 call processing network infrastructure inventory.

2. MCP will extend the capability to LRGVDC for remote device management. This will enable LRGVDC to facilitate leveraging patching and updating multiple devices with a tested, "known good" configuration file remotely.

3. MCP will provide 10 hours per month for the purpose of assisting with client generated services requests. Examples of these tasks include assistance with Cisco "re-routes", deployment of revised configuration files, and root cause analysis on network outages. All requests submitted by the client will be responded to within two business days.

Tier One Incident Support Services

As a complement to Monitoring and Management services, MCP also provides Tier One Support Services. This is defined as validating the monitored event and providing the initial incident response. This response, as specifically requested by LRGVDC, includes, but is not limited to, initiating the Cisco SmartNet support process, and initiating remediation of link outages due to carrier or fiber provider incident. Details for these services include:

1. Should a device exceed threshold such that an alarm is generated the following will occur:
a. Alert, with a corresponding explanation, device identification, time stamp, will appear in the network and device health dashboard
b. All individuals designated by the client will be notified via email and SMS
c. The MCP NOC will receive notification and will initiate initial triage
d. MCP NOC will initiate actions to remediate failure. These actions will include, but are not limited to:
    i. Initiate hardware maintenance/repair process
    ii. Initiate remediation of the event with fiber vendor, if applicable
    iii. Coordinate other necessary actions with client

Project Pricing

Lower Rio Grande Valley Development Council agrees to purchase Network Monitoring and Management services as described in the above scope of work for a **total fee of $103,200,** including expenses. MCP will invoice the LRGVDC a one-time establishment fee of $12,000, and $7,600 per month at the beginning of each month through year one of the service.

Lower Rio Grande Valley Development Council agrees to purchase Tier One Incident Support Services, as described in the above Scope of Work, for **a total fee of $69,120,** including expenses. MCP will invoice the LRGVDC $5,760 per month at the beginning of each month through year one of the service.

Lower Rio Grande Valley Development Council agrees to purchase Network Monitoring and Management services, as described in the above scope of work, for one additional year for a **total fee of $91,200,** including expenses MCP will invoice the LRGVDC $7,600 per month at the beginning of each month through year two of the service.

Lower Rio Grande Valley Development Council agrees to purchase Tier One Incident Support Services, as described in the above Scope of Work, for one additional year for a **total fee of $69,120,** including expenses. MCP will invoice the LRGVDC $5,760 per month at the beginning of each month through year two of the service.

Mission Critical Partners proposes to deliver services based on our Houston Galveston Area Council (H-GAC) Purchase Contract #HP10-17. Please see Appendix A: Mission Critical Partners HGAC Summary of Services.

Description of Service	Invoice Schedule	Fee Per Invoice	Total Fee Per Year
Network Monitoring and Management			
Year One – Task 1: Establishment of the Network	One-time	$12,000	$12,000
Year One – Tasks: 2-5 – Network Monitoring and Management Services	Monthly	$7,600	$91,200
		Year One Total	$103,200
Year Two – Tasks: 2-5 – Network Monitoring and Management Services	Monthly	$7,600	$91,200
Tier One Incident Support Services			
Year One – Tier One Incident Support Services	Monthly	$5,760	$69,120
Year Two – Tier One Incident Support Services	Monthly	$5,760	$69,120

Lower Rio Grande Valley Development Council reserves the right to add additional services which would be performed based on the then-current fee schedule. Prior to initiating any such additional work, MCP would require a formal letter of authorization from Lower Rio Grande Valley Development Council.

Lower Rio Grande Valley Development Council   Mission Critical Partners, LLC

_____   _____

Name: Name: David F. Jones

Title: Title: Senior VP of Strategic Accounts

Appendix A: Mission Critical Partners HGAC Summary of Services

FORM H - Summary of Services	Invitation No. HP10-17
TITLE: **All Hazards Preparedness, Planning, & Consulting Services**	
OFFEROR: **Mission Critical Partners, Inc.**	

<table>
<tr><td colspan="2" align="center">All Hazards Preparedness, Planning, Consulting & Recovery Services</td></tr>
<tr><td colspan="2">A completed copy of this form must be provided with Submission. On the table below, Offeror shall list the types of products/services/solutions being offered. Offeror shall also provide a short summary detailing the types of products/services/solutions being offered. Offeror may NOTE: This language will be posted on our website for your products/services/solutions offerings if awarded a contract.</td></tr>
<tr><td colspan="2"></td></tr>
</table>

Types of Services/Solutions/Products Offered	Detail Summary (Quick summary of your offerings for this proposal)
Next Generation 911 (NG911) networks	These services help agencies evolve their emergency communications system to NG911 and include: - NENA i3 functional elements design and implementation - Public safety master planning - State and national policy development - 911 and NG911 funding audit and analysis - Concept of Operations (ConOps) and feasibility studies - NG911 network design and implementation - Text-to-911 implementation - Policy routing rule analysis - NG911 GIS system design and implementation - GIS/ALI/MSAG data management and standard operating procedure (SOP) development - Request for Proposal/bid development, selection support and implementation management (CPE, ESInet, i3 core functions) - 911 system convergence and integration - Continuity of Operations (COOP) planning - Wireless location accuracy testing - Project management support - 911 systems test plan development and execution

<mark>Mission critical lifecycle maintenance and support services</mark>	These services support mission critical IT infrastructure, networks, hardware, equipment and related systems and technology that maximize the life, reliability and performance of IT systems. These cost-effective solutions include, but are not limited to: - IP network and security assessments - Dynamic network mapping - Inventory and asset management - IP/IT network management and monitoring (remote and local) - Security management - IT desktop support - IT/IP network maintenance and support - Spares management - Vendor contract review and vendor contract management - Vendor maintenance contract negotiations - Cyber security assessments - Equipment maintenance and support services - Project management support
Information Technology procurement and implementation services	These services help agencies realize greater value and operationalize new technology faster by providing RFP development, selection support and implementation management including, but not limited to, the following mission critical technology and applications: - Computer Aided Dispatch (CAD) - Records Management Systems (RMS) - Mobile Data Systems (MDS) - Automatic Vehicle Locater (AVL) - Customer Premise Equipment (CPE) - Automatic License Plate Reader (ALPR) systems - Logging and recorders - Body worn cameras - Geographic Information Systems (GIS) - Project management support - Procurement, implementation support, acceptance testing

Public Safety Answering Point (PSAP) and Emergency Operations Center (EOC) planning, design and operations support	MCP provides planning, design and consulting services to help organizations enhance their capabilities and evolve their operations and facilities, including: - Facility design, planning, programming and construction services - Technology integration - Low voltage cabling - Grounding requirements - Migration support and cutover planning - Master planning (capital plan, operational impact, schedule and governance) - Strategic IT planning - Succession planning - Staffing assessments - Leadership and mentoring support - Consolidation and shared services studies and implementations - Emergency operations and management studies and consulting - Grant funding assistance and administration - Strategic and executive-level planning support - Organizational and operational assessments - Continuity of Operations (COOP) and backup center planning/implementation - Project management support
Radio, wireless and broadband services for mission critical communications	MCP's engineering and consulting services help clients design and deploy reliable, sustainable and value-driven communications systems for land mobile radio systems including analog and digital Project 25, broadband data systems (LTE), wireless paging, and backhaul (microwave, fiber). - Operational and technical needs assessments - Project and construction management - Procurement management - Conduct training, education and outreach coordination - FirstNet transition planning - Design and implementation management including transition and cutover- Communication facility sites including site acquisition, civil site work, zoning, land use planning, construction and inspections, grounding and lightning protection - Interoperability and network development - Spectrum acquisition and FCC licensing - Propagation studies and radio frequency (RF) system design - Acceptance testing and validation

Item #5: Department Reports

   C. Public Safety

     <u>Emergency Communications Status Report</u>

     2. Consideration and **ACTION** to Renew ESRI Enterprise Agreement to Continue
        Utilizing Arc GIS Software for ECOMMS/9-1-1 GIS

        Cost of renewal this three (3) year renewal is $175,000 per year for a total of
        $525,000. This will be for programmatic day-to-day use and will provide an array
        of ArcGIS products. It includes all the user licenses for the mapping software used
        for Next-Gen 9-1-1, up to 100 technical advisor hours, annual planning meeting,
        quarterly tech webcasts, and 100 Training and service credits.

        This renewal is in accordance with our strategic plan and it is mandated by CSEC to
        purchase ESRI software expenses and costs associated with GIS training for staff.
        This is an approved budget line item on our strategic plan under 9-1-1 program
        budget section 6.

May 10, 2019

Jose Garcia
Lower Rio Grande Valley Development Council 911
1912 Joe Stephens Ave.
Weslaco, TX 78599

Dear Joe,

As a follow-up to our meetings with the Lower Rio Grande Valley Development Council 911 (LRGVDC) regarding the renewal of the current Enterprise Agreement, I am providing proposed pricing and key business terms below.

The Esri Enterprise Agreement (EA) will remain in effect for three years and grant LRGVDC uncapped access to the Esri products listed below. Maintenance on all listed software, including maintenance on listed software deployed prior to the Agreement, is included for the term of the EA.

The Agreement will be effective on September 1, 2019 and requires a firm three-year commitment.

Although you have already deployed Esri technology throughout your organization, our experience with similar customers indicates there is significant potential to apply GIS in many additional areas within your organization. For these reasons, we believe you will greatly benefit from an Enterprise Agreement. An EA offers numerous benefits including:

- A lower cost per unit for licensed software

- Substantially reduced administrative and procurement expenses

- Maintenance on all Esri software identified in this proposal and deployed within the organization

- Complete flexibility to deploy software products when and where needed

Proposed payment terms for the EA, developed to reflect your anticipated deployment schedule, are as follows:

	Year 1	Year 2	Year 3	Total
Annual EA Fee	$175,000	$175,000	$175,000	**$525,000**

Esri products and services to which LRGVDC will have uncapped deployment rights during the term of this Agreement include:

- **ArcGIS Desktop:** Advanced, Standard, Basic (Single and Concurrent Use)

- **ArcGIS Desktop Extensions:** ArcGIS 3D Analyst, ArcGIS Data Reviewer, ArcGIS Geostatistical Analyst, ArcGIS Network Analyst, ArcGIS Publisher, ArcGIS Schematics, ArcGIS Spatial Analyst, and ArcGIS Workflow Manager (Single and Concurrent Use)

- **ArcGIS Enterprise:** Enterprise and Workgroup (Advanced and Standard)

- **ArcGIS Enterprise Extensions:** ArcGIS 3D Analyst, ArcGIS Geostatistical Analyst, ArcGIS Network Analyst, ArcGIS Schematics, ArcGIS Spatial Analyst, and ArcGIS Workflow Manager

- **ArcGIS Monitor**

- **ArcGIS GIS Server:** Advanced, Standard, Basic

- **ArcGIS Enterprise Additional Capability Servers:** ArcGIS Image Server, ArcGIS GeoEvent Server

- **Mapping and Charting Solutions:** Esri Production Mapping for Desktop

- **ArcGIS Engine**

- **ArcGIS Engine Extensions:** ArcGIS 3D Analyst, ArcGIS Geodatabase Update, ArcGIS Network Analyst, ArcGIS Schematics, and ArcGIS Spatial Analyst

- **ArcGIS Runtime Standard**

- **ArcGIS Runtime Analysis Extension**

The Enterprise Agreement also includes:

- **ArcGIS Online User Types:** 1 Organizational Subscription, including 100 Field Worker User Types with 5,000 Annual Credits and 100 Creator User Types with 20,000 Annual Credits

- **Developer Subscription:** 1 Professional Level Subscription

- **ArcPad:** 6 Licenses Rolled In

- **Community Analyst Single User:** 5 Single Users

- **Enterprise Creator User Types:** 15 Creator User Type Licenses

- **Insights for use with ArcGIS Online:** 3 Term Licenses

- **Insights for use with ArcGIS Enterprise:** 3 Term Licenses

The EA also includes the following additional components:

- **Esri International User Conference:** 5 Annual Complimentary Registrations

- **Back-Up Media:** 2 Sets (optional, available upon request)

- **Authorized Tier-Two Support Callers**: 2 Callers

- **Esri Enterprise Advantage Program (EEAP)**: One Annual Subscription to the EEAP.
  - This program includes the following components per year for three years:
    - Up to 100 Technical Advisor Hours
    - Annual One-Day Planning Meeting
    - Quarterly Technology Webcasts
    - 100 Learning and Services Credits that you can apply towards:
      - **Business and Technical Consulting:** Access to a range of industry, business, and technical domain consultants. Get advice and hands-on help from GIS experts, industry specialists, developers, and designers.
      - **Training:** Access to an extensive curriculum of instructor-led training courses as well as client-site training options. A complete list of Esri training facilities and course catalog are available at www.esri.com/training.
      - **Premium Support Services (PSS):** Access to prioritized incident management and all-hours technical support. PSS has been designed to meet the needs of Esri customers who are developing, implementing, or supporting complex, mission-critical GIS applications.
      - **Esri Managed Cloud Services:** Access to a variety of hosting options for the ArcGIS platform that leverage a cloud environment designed to be reliable, cost-effective, and secure.
  - Unused Learning and Services credits will expire 24 months from their purchase date, or one month after the expiration of the program, whichever is first. Learning and Services credits are a flexible way for your organization to receive focused technical enablement support. These credits are not intended for use on project-specific professional services. Any project-related activities requiring Esri Project Services support will be scoped, budgeted, and scheduled outside of the EEAP. You can find more information about the EEAP at www.esri.com/services/eeap.
  - Any activities proposed to be completed under the EEAP would be subject to review and approval by Esri to ensure alignment with the intent of the EEAP.

The following key business terms and conditions will apply to this EA:

- All your employees, in-house contractors, and employees of affiliates will be eligible to use the products and services listed above for the sole benefit of Licensee.

- Software products and services included in this proposal may only be deployed and used at your locations in the United States.

- Esri technology that may be embedded in any third-party products you acquire is not included under this Agreement.

- You will establish a single point of contact for orders and deliveries and will be responsible for redistribution to eligible users.

- Any software products identified in this proposal that you have previously deployed and are current at the start of the Agreement will be regarded as current on maintenance throughout the term of the Agreement and referred to as rolled-in.

- Esri products not included in this Agreement may be purchased at pricing that you are normally eligible to receive for software and maintenance.

- You will be automatically invoiced upon the effective date and at the start of each payment term thereafter. Payments are due within 30 days of invoice date.

- You will provide Tier 1 technical support and will designate individuals who may directly contact Esri for Tier 2 technical support.

- You will provide an annual report of installed Esri products to Esri.

- You agree to abide by all United States export restrictions.

- Esri products that are eligible for use in this Agreement will be automatically available for downloading.

- You will name Esri your company-wide GIS standard, will act as an Esri reference site, and will permit Esri to publicize your use of Esri products.

- The fee and benefits offered in this EA proposal are contingent upon your acceptance of Esri's standard licensing terms and conditions and the terms of the EA.

- The details of this Agreement will be confidential and may not be disclosed by the contracting parties.

This proposal is valid for 30 days. In order to complete the Agreement within this timeframe, I ask that you contact me within the next seven days to work through any questions or concerns you may have.

Esri and LRGVDC have a long and rich history working together. I appreciate the opportunity to present you with this proposal, as I believe it will greatly benefit your organization.

Thank you very much for your consideration.

Best Regards,

Jacob Blind

Jacob Blind

Account Manager Local Government

Esri

19026 Ridgewood Parkway Suite 309

San Antonio, TX 78259

210-499-1044 Ext. 8801 | 586-630-2460 Mobile

jblind@esri.com

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

 C. Public Safety

 <u>Emergency Communications Status Report</u>

 3. Consideration and **ACTION** to Purchase Continued Power Metrics and Real Time Dashboard Management Information System

  The cost of this renewal is estimated at $167,020 for a 1-year period beginning September 1, 2019 through August 31, 2021. Purchase estimated through H-GAC Purchase Contract #EC07-18, vendor is West Safety Solutions Corp. Power Metrics is the tool used to do our call volume reports both to the PSAPs and to CSEC. Power Metric software allows staff to prove 9-1-1 test calls and to find calls when a public information request is placed. This is an approved budget line item on our strategic plan under 9-1-1 program budget section 15.

West Safety Solutions Corp

Power Metrics and Real Time Dashboard Renewal – Sept 1, 2019 – Aug 31, 2021

for

LRGVDC, TX

(**Direct Sale)**

Quote Number: 34170

Version: 2

May 8, 2019

*Please make purchase order to West Safety Solutions Corp

Summary All Sites - 2 Years

Site	Positions	Cost
McAllen PD - Node A	8	$10,260.00
Hidalgo SO – Node B	8	$10,260.00
Alamo PD	3	$9,288.00
Alton PD	2	$8,848.00
Donna PD	3	$9,288.00
Edinburg PD	3	$9,288.00
Elsa PD	2	$8,848.00
Hidalgo PD	2	$8,848.00
La Joya PD	2	$8,848.00
LRG HQ Training	6	$10,260.00
Mercedes PD	3	$9,288.00
Mission PD	3	$9,288.00
Palmview PD	2	$8,848.00
Pharr PD	3	$9,288.00
Pharr FD	1	$8,848.00
Raymondville PD	2	$8,848.00
San Juan PD	3	$9,288.00
Weslaco PD	3	$9,288.00

Total – FY 2021 – FY2022   **$167,020.00**

Summary - 2 Years - McAllen PD - Node A

Total Positions   8

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 1	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 2	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$10,260.00**
				Total	**$10,260.00**

Summary - 2 Years - Hidalgo SO – Node B

Total Positions   8

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 1	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 2	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$10,260.00**
				Total	**$10,260.00**

Summary - 2 Years - Alamo PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years - Alton PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – Donna PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years – Edinburg PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years – Elsa PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – Hidalgo PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years - La Joya PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – LRG HQ Training

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 1	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP Year 2	1	$2,610.00	$2,610.00	$2,610.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$10,260.00**

Summary - 2 Years – Mercedes PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

May 8, 2019

Summary - 2 Years – Mission PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total

Power Metrics Recurring Srv

Model#	Description	Qty	List Price	Selling Price	Total
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years – Palmview PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total

Power Metrics Recurring Srv

Model#	Description	Qty	List Price	Selling Price	Total
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – Pharr FD

Total Positions   1

Model#	Description	Qty	List Price	Selling Price	Total

Power Metrics Recurring Srv

Model#	Description	Qty	List Price	Selling Price	Total
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – Pharr PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years – Raymondville PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$1,904.00	$1,904.00	$1,904.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$8,848.00**

Summary - 2 Years – San Juan PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Summary - 2 Years – Weslaco PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
Power Metrics Recurring Srv					
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 1	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 1	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 1	1	$1,560.00	$1,560.00	$1,560.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP Year 2	1	$2,124.00	$2,124.00	$2,124.00
P10219	Power Metrics Suite - Annual access contract per PSAP Year 2	1	$960.00	$960.00	$960.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Fee per PSAP Year 2	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	**$9,228.00**

Optional Items and Services – Wireless Routing Analysis

Model#	Description	Qty	List Price	Selling Price	Total Price
Setup Fees – Per PSAP					
P10322	ECaTS - Wireless Routing Analysis Transfer Codes	1	$3,200.00	$3,200.00	$3,200.00
P10325	ECaTS - Staffing Module Per PSAP Setup	1	$400.00	$400.00	$400.00
				Subtotal	**$3,600.00**
Recurring Fees – Per PSAP					
	ECaTS - Wireless Routing Analysis Annual Fee	1	$1,560.00	$1,560.00	$1,560.00
				Subtotal	$1,560.00

Optional Recurring Services – Staffing Analysis Module

Model#	Description	Qty	List Price	Selling Price	Total Price
Setup Fees – Per PSAP					
	Staffing Module Setup Fee – per PSAP	1	$3,600.00	$3,600.00	$3,600.00
				Subtotal	**$3,600.00**
Recurring Fees – Per Position					
P10327	Staffing Module Per Position Fee (35 PSAPs or less) – per position	1	$48.00	$48.00	$48.00
				Subtotal	$1,560.00

Notes

1   This quote provides pricing to renew the customer's Power Metrics Advanced services for the coverage period September 01, 2019 through August 31, 2021.

Previous quote: 20054 v3.

3   All optional modules in this quote have been priced under the assumption that they will be purchased and installed concurrently with the base system. If these modules are to be installed at a later date, additional travel & living expenses will apply.

Unless otherwise stated in this quotation, Installation, Training, Project Management, and Maintenance services have not been included for optional modules. Once the customer has finalized their configuration, a revised quotation will be provided with equipment and services costs revised as necessary.

4   <u>**Power Metrics**</u>
West retains title to all premise-based equipment and software provided to customer in connection with the Power Metrics service (including RDDMs), which will be removed and returned to West at the conclusion of the service.

Billing and the term commencement for the services will begin when the Services are first made available for Customer's use, and will continue for the designated number of months as stated in this Quote.

Terms

VENDOR NAME   **West Safety Solutions Corp**
1601 Dry Creek Drive
Longmont, CO 80503

Include quote number and customer EIN/Tax Identification Number on P.O.

SUBMIT P.O.   ordermanagement.safetyservices@west.com

PRICING   All prices are in USD
Taxes, if applicable, are extra.
Handling and Shipping charges are extra unless specified on the quote.

SHIPPING TERMS   FCA (Montreal), INCOTERMS 2010

PAYMENT   Per Contract

DELIVERY   TBD

VALIDITY   **Quote expires on August 28, 2019**. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.

COPYRIGHT   The information contained in this document is proprietary to West Safety Solutions Corp and is offered solely for the purpose of evaluation.

Revision History

Revision Level	Proposal Writer	Notes	Date Revised
1	JDILLON	Original	April 30, 2019
2	VTAYLOR (draft)	Adjusted position counts and format	May 8, 2019

Item #5: Department Reports

C. Public Safety

<u>Emergency Communications Status Report</u>

4. Consideration and **ACTION** to Renew Text to 9-1-1 Services for Upcoming Biennium

The cost for this renewal is estimated at $68,760 for the 2-year agreement beginning September 1, 2019 through August 31, 2022 and is necessary to receive incoming 9-1-1 text calls. This service is mandatory under FCC regulations and is an approved budget line item on our strategic plan under 9-1-1 program budget section 2 subsection 2b. Purchase estimated through H-GAC Purchase Contract #EC07-18, vendor is West Safety Solutions Corp.

TXT Renewal – Sept 1, 2019 – Aug 31, 2021

for

LRGVDC, TX

(**Direct Sale – HGAC Buy Contract #EC07-18)**

Quote Number: 33172

Version: 3

May 8, 2019

*Please make purchase order to West Safety Solutions Corp

Summary All Sites - 2 Years

Site	Positions	Cost
McAllen PD - Node A – TXT and circuit monitoring	8	**$9,840.00**
Hidalgo SO – Node B- TXT and circuit monitoring	8	**$9,840.00**
Alamo PD	3	$3,000.00
Alton PD	2	$3,000.00
Donna PD	3	$3,000.00
Edinburg PD	3	$3,000.00
Elsa PD	2	$3,000.00
Hidalgo PD	2	$3,000.00
La Joya PD	2	$3,000.00
LRG HQ Training – circuit monitoring only	6	**$4,080.00**
Mercedes PD	3	$3,000.00
Mission PD	3	$3,000.00
Palmview PD	2	$3,000.00
Pharr PD	3	$3,000.00
Pharr FD	1	$3,000.00
Raymondville PD	2	$3,000.00
San Juan PD	3	$3,000.00
Weslaco PD	3	$3,000.00

Total – FY 2021 – FY2022   **$68,760.00**

May 08, 2019

Summary – 2 years - McAllen PD

Total Positions   8

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
P10148	TXT29-1-1 to ALI Router Monitoring Year 1				$1,020.00
P10148	TXT29-1-1 to ALI Router Monitoring Year 2				$1,020.00
ITXTARF2	TXT29-1-1 P911 Annual Fee per PSAP (5-10 Seats) Year 1				$3,900.00
ITXTARF2	TXT29-1-1 P911 Annual Fee per PSAP (5-10 Seats) Year 2				$3,900.00
				Subtotal	**$9,840.00**
				Total	**$9,840.00**

Summary - 2 Years - Hidalgo SO

Total Positions   8

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
P10148	TXT29-1-1 to ALI Router Monitoring Year 1				$1,020.00
P10148	TXT29-1-1 to ALI Router Monitoring Year 2				$1,020.00
ITXTARF2	TXT29-1-1 P911 Annual Fee per PSAP (5-10 Seats) Year 1				$3,900.00
ITXTARF2	TXT29-1-1 P911 Annual Fee per PSAP (5-10 Seats) Year 2				$3,900.00
				Subtotal	**$9,840.00**
				Total	**$9,840.00**

Summary - 2 Years - Alamo PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years - Alton PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Donna PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Edinburg PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Elsa PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Hidalgo PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – La Joya PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – LRG HQ Training Center – Circuit Monitoring only. No ARF for backup sites**.**

Total Positions   6

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
P10148	TXT29-1-1 to ALI Router Monitoring Year 1				$1,020.00
P10148	TXT29-1-1 to ALI Router Monitoring Year 2				$1,020.00
P10148	TXT29-1-1 to ALI Router Monitoring Year 1				$1,020.00
P10148	TXT29-1-1 to ALI Router Monitoring Year 2				$1,020.00
				Subtotal	**$4,080.00**

Summary - 2 Years – Mercedes PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

May 08, 2019

Summary - 2 Years – Mission PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Palmview PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years - Pharr FD

Total Positions   1

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Pharr PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Raymondville PD

Total Positions   2

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – San Juan PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Summary - 2 Years – Weslaco PD

Total Positions   3

Model#	Description	Qty	List Price	Selling Price	Total
TXT29-1-1 Recurring Services					
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 1	1	$1,500.00	$1,500.00	$1,500.00
ITXTARF1	TXT29-1-1 P911 Integrated Annual Fee per PSAP (1-4 Seats) Year 2	1	$1,500.00	$1,500.00	$1,500.00
				Subtotal	**$3,000.00**

Copyright 2019
  West Safety Solutions Corp
33172 v3- LRGVDC, TX

May 08, 2019

Notes

1   TXT29-1-1 Renewal, coverage dates Sept 1, 2019- Aug 31, 2021. Transport is over ALI circuits.

West Safety Solutions, Corp's fully integrated Text to 9-1-1 solution is incorporated into the Power 9-1-1 display complete with drop down text. Text messages "ring" just like 9-1-1 calls coming in and are routed under the same routing/ACD rules applied by the PSAP. Text sessions can be transferred to any enabled user on the Viper system. All wireless carriers currently enabling text messaging can be reached through this system.

Pricing is based on the number of positions and PSAPs in the quote. The only variable cost is related to connectivity and the network engineering hours needed to configure the connectivity based upon the PSAP's requirements. Connectivity is available via the A9-1-1 ESInet or the PSAP's internet interface, which will be secured by West Safety Solutions, Corp.

TXT29-1-1 services will be provided in accordance with the applicable Service Guide at https://www.west.com/legal-privacy/terms/#call-handling.

May 08, 2019

Terms

VENDOR NAME

West Safety Solutions Corp
1601 Dry Creek Drive
Longmont, CO 80503

Include quote number and customer EIN/Tax Identification Number on P.O.

SUBMIT P.O.

ordermanagement.safetyservices@west.com

PRICING

All prices are in USD
Taxes, if applicable, are extra.
Handling and Shipping charges are extra unless specified on the quote.

SHIPPING TERMS

FCA (Montreal), INCOTERMS 2010

PAYMENT

Per Contract

DELIVERY

TBD

VALIDITY

Quote expires on August 30, 2019. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.

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Revision History

Revision Level	Proposal Writer	Notes	Date Revised
1	DRICHMOND	Original	April 09, 2019
2	DRICHMOND	Remove the ARFs from HQ Training site (dark)	May 02, 2019
3	VTAYLOR (draft)	Changed to 2 years	May 8, 2019

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

C. Public Safety

<u>Emergency Communications Status Report</u>

5. Consideration and **ACTION** to Continue 9-1-1 Equipment Support Services for PSAPs

   This service is for eighteen PSAPs and includes any hardware replacements needed if there is damage, such as AIM Cards, CIM Cards, POTS Server parts, VOIP Server parts, AUX Server parts, Network Interface Cards, Video Cards, SONIC box, Monitors, or even handsets. The cost of this purchase is estimated at $565,560 starting on September 1, 2019 through August 31, 2021. This is a sole source thru Century Link and an approved budget line item on our strategic plan under 9-1-1 program budget section 7.

CenturyLink™

Lower Rio Grande Valley Development Council

	QTY	Monthly Price		Total Price		
Centurion Maintenance Contract Pricing						
Centurion Maintenance Contract covering VIPER Hosts & Remote Sites, 12 months, 7x24x365						
McAllen PD	12	2265.00	$	27,180.00	2,595.00	$31,140.00
Alamo PD	12	835.00	$	10,020.00	945.00	$11,340.00
Alton PD	12	835.00	$	10,020.00	885.00	$10,620.00
Elsa PD	12	835.00	$	10,020.00	885.00	$10,620.00
Palmview PD	12	835.00	$	10,020.00	885.00	$10,620.00
Pharr FD	12	835.00	$	10,020.00	885.00	$10,620.00
Pharr PD	12	835.00	$	10,020.00	945.00	$11,340.00
Raymondville PD	12	835.00	$	10,020.00	885.00	$10,620.00
Weslaco PD	12	835.00	$	10,020.00	945.00	$11,340.00
Mid-Valley Regional Comm Center	12	1825.00	$	21,900.00	3,625.00	$43,500.00
Hidalgo CSO	12	2205.00	$	26,460.00	2,595.00	$31,140.00
Donna PD	12	835.00	$	10,020.00	945.00	$11,340.00
Edinburg PD	12	835.00	$	10,020.00	945.00	$11,340.00
Hidalgo PD	12	835.00	$	10,020.00	885.00	$10,620.00
Lajoya PD	12	835.00	$	10,020.00	885.00	$10,620.00
Mercedes PD	12	835.00	$	10,020.00	945.00	$11,340.00
Mission PD	12	835.00	$	10,020.00	945.00	$11,340.00
San Juan PD	12	835.00	$	10,020.00	945.00	$11,340.00
Sentry	12	0.00	$	-	995.00	$11,940.00
Monthly Total		**18820.00**	**$**	**225,840.00**		
Contract Total, 24 months, covering 9/1/17 - 8/31/19			**$**	**451,680.00**		
Monthly Total					**23,565.00**	**$282,780.00**
Contract Total, 24 months, covering 9/1/19 - 8/31/21						**$565,560.00**

June 10, 2019

Mr. Juan Chapa
Assistant Director of Emergency Communications
Lower Rio Grande Valley Development Council
1912 Joe Stephens Avenue
Weslaco, Tx 78599

Re: CenturyLink Maintenance

Dear Mr. Chapa:

CenturyLink serves as LRGVDC's sole source of West support and VIPER maintenance as its only authorized channel partner in the LRGVDC area. This is to make certain the channel partner providing your service has access to the full complement of West support and maintenance services and best suited to address all maintenance and support issues and aspects of your systems.

LRGVDC's 9-1-1 equipment is currently maintained by CenturyLink and West under a full service maintenance and support contract. Maintenance by anyone other than CenturyLink and West will void the warranty and support on the equipment.

CenturyLink looks forward to continuing the mutually beneficial relationship we have enjoyed as your West channel partner for the past ten years. CenturyLink is committed to supporting you in achieving your goal of providing an unequalled level of Public Safety communications to the citizens served by the LRGVDC 9-1-1 team.

Sincerely,

Byron B. Howard
9-1-1 Public Safety Account Manager - Texas

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

C. Public Safety

<u>Emergency Communications Status Report</u>

6. Consideration and **ACTION** to Continue 9-1-1 Software Support Services for 18 PSAPs.

   This software support is for all PSAP Equipment, including all software updates and upgrades, knowledge-based updates, or any types of patches software may need. Cost is estimated at $324,826 starting September 1, 2019 through August 31, 2021. This is also a sole source thru Century Link, and an approved budget line item on our strategic plan under 9-1-1 program budget section 7 as well.

CenturyLink™

FORM D:
ITEM PRICING FROM:
H-GAC Contract No. EC07-18

Lower Rio Grande Valley Development Council
WEST VIPER Support 9/1/19 - 8/31/21

West VIPER Equipment		QTY		
	VIPER			
	Year 1 - 9/1/19 - 8/31/20			
950999/Sub1	Software Subscription Service	41	1995.00	81795.00
950999/Sub1	Software Subscription Service, new positions, prorated	12	1353.00	16236.00
950999/Sub1-BU	Software Subscription Service - Back Up Position	6	199.95	1199.70
950999/Sub1-S	Software Subscription Service - Supplemental	6	999.75	5998.50
950999/Pro1	Software Protection & Remote Technical Services	41	795.00	32595.00
950999/Pro1	Software Protection & Remote Technical Services, new positions, prorated	12	538.53	6462.36
950999/Pro1-BU	Software Protection & Remote Technical Services - Back Up Position	6	79.95	479.70
950999/Pro1-S	Software Protection & Remote Technical Services - Supplemental Position	6	399.95	2399.70
MF-SRV-SUP	MapFlex Server Support	2	3424.48	6848.96
914143	Symantec Endpoint Protection Manager	100	83.98	8398.00
	Year 2 - 9/1/20- 8/31/21			
950999/Sub1	Software Subscription Service	41	1995.00	81795.00
950999/Sub1	Software Subscription Service, new positions, prorated	12	1353.00	16236.00
950999/Sub1-BU	Software Subscription Service - Back Up Position	6	199.95	1199.70
950999/Sub1-S	Software Subscription Service - Supplemental	6	999.75	5998.50
950999/Pro1	Software Protection & Remote Technical Services	41	795.00	32595.00
950999/Pro1	Software Protection & Remote Technical Services, new positions, prorated	12	538.53	6462.36
950999/Pro1-BU	Software Protection & Remote Technical Services - Back Up Position	6	79.95	479.70
950999/Pro1-S	Software Protection & Remote Technical Services - Supplemental Position	6	399.95	2399.70
MF-SRV-SUP	MapFlex Server Support	2	3424.48	6848.96
914143	Symantec Endpoint Protection Manager	100	83.98	8398.00
	Biennial Total			**324825.84**

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

C. Public Safety

<u>911/Emergency Communications Status Report</u>

- Location Validation Program

  Staff hosted the 1st Regional Addressing Meeting on June 4, 2019. It was well attended and received by city and county planners in Hidalgo and Willacy Counties. Additionally, staff introduced a web-based spreadsheet for new Preliminary Plats and new street name proposals.

- Public Education /Training Program

  The following Public Education events that took place in May:
  - Donna ISD Autism Symposium – May 4, 2019
  - Dare to Prepare – May 22, 2019
  - Dare to Prepare – May 23, 2019
  - Dare to Prepare – May 24, 2019
  - World Vision 6k for Water – May 25, 2019
  - Willacy County Young Farmer Fishing Tournament – May 25, 2019
  - Dare to Prepare – May 28, 2019

<u>Criminal Justice Division (CJD) Planning</u>

- Computerized Criminal Justice History (CCH) Compliance

  As per CJD each county must reach 90% CCH status by August 1, 2019, in both categories (adult and juvenile) arrest dispositions in order for applications to receive an award from CJD. Below are the latest updates that were provided as of June 1. The District Attorney's Offices from each of the counties are the points of contact and the responsible agencies in meeting this requirement.

  Statewide Combined Completeness Percentage as of June 1:

COUNTY	ADULT	JUVENILE
Cameron	90%	98%
Hidalgo	93%	95%
Willacy	85%	94%

  Source: Texas DPS, Crime Records Service

- Regional Crime Victim Program

  The RCVL program welcomes new staff member, Yadira Cavazos-Flores as a Regional Crime Victim Liaison. Program staff promoted its services for the region at the National Gun Violence Awareness Day event on June 8 in McAllen. Staff is currently working on a series of trainings for Crime Victim Liaisons to be held in the near future.

Homeland Security Program

  Program staff received notification of the final conditional approved of FY2019-20 regional projects and amounts by the Office of the Governor's Homeland Security Grants Division. The total regional allocation for FY2019-20 was $691,231.35 to fund a total of 12 regional projects. See Attachment A.

  Program staff continues to provide technical assistance to jurisdictions with Emergency Management Plans (EMPs) and identifying training opportunities for regional first responders. Staff finalized the purchase of equipment for some of the area's first responders via recently awarded grants. Staff continues to manage the fire coordinator grant-funded position for the Emergency Training Alliance Board Fire Academy #50.

- Citizen Corps Program (CCP)/Community Preparedness

  The Ready RGV! community preparedness campaign was promoted at the Hurricane Preparedness Fair held on June 1 in McAllen.

  Staff continues to update Ready RGV! Information about this program can be found online at www.readyrgv.org

- On June 15, 2019 the Emergency Training Academy Board – Rio Grande Valley (ETAB-RGV) – Regional Fire Academy graduated 21 cadets. The cadets of ETAB-RGV Class #50 of began the process to become certified Firefighters in February 2019. The LRGVDC Fire Coordinator that was hired in early 2019 provide the direction and coordination to the instructors and cadets completing the Texas Commission on Fire Protection's curriculum which consists of over 650 hour of structural fire suppression personnel, aircraft rescue fire protection personnel, and marine fire protection personnel, as well as fire inspectors, fire investigators, hazardous materials technicians, driver/operators-pumper, fire instructors, and fire officers.

Attachment A

COLOR KEY
Varied from COG Recommended

REGIONAL ALLOCATION

	TOTAL SHSP Allocation	SHSP LETPA Amount	LETPA %
Projected:	$691,231.35	$172,807.84	25.00%
Conditionally Approved:	$691,231.35	$172,807.84	25.00%

Grant Number	Grantee Name	Project Title	Amount Requested	COG Recommend Amount	COG Note	Conditionally Approved Amount	LETPA	Notes
2968005	Lower Rio Grande Valley	Lower Rio Grande Valley Development	$174,190.00	$174,190.00	planning	$174,190.00	$0.00	
3462303	Lower Rio Grande Valley	Tx Task Force-Rio Grande Valley Type 3 Team	$50,500.00	$50,500.00	equipment	$50,500.00	$0.00	
3638102	Lower Rio Grande Valley Development Council	LRGVDC and Fire Alliance Regional Training Academy	$36,390.00	$30,000.00	training coordinator	$30,000.00	$0.00	
3811901	Pharr Fire Department	Pharr Regional Hazardous Materials Response Team	$190,950.00	$65,950.00	equipment (Hazmat ID)	$96,972.32	$0.00	funded w/extra $
3846201	Lower Rio Grande Valley	Generator Installation for Linn-San Manuel	$35,000.00	$35,000.00	installation costs	$35,000.00	$0.00	
3795601	McAllen, City of	SHSP - Radio Repeater Project	$117,000.00	$78,000.00	2 repeaters	$78,000.00	$0.00	
3760801	Brownsville, City of	Brownsville Fire Department Dive and Rescue	$40,642.80	$20,000.00	dive ensembles	$20,000.00	$0.00	
3846101	Lower Rio Grande Valley Development Council	Light Towers Brownsville-Mission Hubs	$122,002.36	$33,761.19	4 gas light towers, accessories + ship	$33,761.19	$0.00	
3832801	City of Harlingen	Upgrade Portable Radios for HPD SWAT	$31,122.00	$31,122.00	radios	$31,122.00	$31,122.00	
3801401	San Juan, City of	LEERT 2019 Project	$185,908.20	$43,572.00	equipment	$57,763.12	$57,763.12	funded w/extra $
3824501	Willacy County Navigation	Port Mansfield Marine Patrol Unit	$87,521.00	$64,922.72	boat	$64,922.72	$64,922.72	
3814201	Weslaco, City of	Emergency Operations Vehicles	$70,000.00	$19,000.00	equipment	$19,000.00	$19,000.00	
			$1,141,226.36	$646,017.91		$691,231.35	$172,807.84	

ETAB – RGV CLASS #50

Outstanding and
a Job Well Done!

Regional Police Academy Status Report

*   In-Service Training

The Regional Police Academy continues to offer in-service training throughout the region. During the timeframe of May 18, 2019 – June 13, 2019, the Regional Police Academy has facilitated training in the area of Civilian Interaction, Intermediate Use of Force, Intermediate Arrest Search and Seizure, and Verbal De-Escalation, Field Training Officer and the current Legislative Update.

*   Community Outreach
The Regional Police Academy conducted the Civilian Response to Active Shooter at La Feria ISD on May 31, 2019. This training was conducted at La Feria High School and La Feria Junior High School and include the majority of their professional staff. The Regional Police Academy attended and provided material support to a Customs and Border Protection Youth Explorer program. The support provided included the use of Fatal Vision Impairment Goggles and preassigned task to complete with the goggles simulate the user being under the influence of alcohol. This outreach is in an effort to educate youth about the dangers of driving under the influence in an effort to discourage such activities.

*   Specialty Training Courses

The Edinburg Police Department will host the Intoxilyzer 9000 Operator School. This course is provided by Fondren Forensics and will be held June 24–27, 2019. In coordination with the Edinburg Police Department the following courses will be held at the Edinburg Police Department Training Center:

> ➢ 40-hour course of Intermediate Defensive Tactics is scheduled at the Edinburg Training Center July 22 – 26, 2019

> ➢ The Statewide Strangulation Training Program August 05, 2019

The Coalition to Combat Human Trafficking (CCHT) will be instructing a Human Trafficking, Child Exploitation and Victims Service Workshop at the TSTC University Center on Friday August 16, 2019. This workshop will be co-hosted by CCHT, U.S. Immigration and Customs Enforcement and Homeland Security.

*   Report on Current Academies

Testing is in progress for the 201st Day Academy and the 202nd Night Academy. The 201st has a tentative start date in August 2019 with 27 applicants currently being processed for entry. This does not include cadets that agencies will send to the academy in accordance with our MOU's. The 199th Night Academy and 200th Day Academy are progressing on schedule.

*   Comprehensive Academy Program Evaluation (CAPE)

On Tuesday June 11, 2019 the Regional Police Academy participated in our biannual CAPE. The preliminary results indicate only two (2) deficiencies:

1. 11 reports being submitted past 30 days
2. 2 training files missing a copy of the student handout

The Regional Police Academy continues to make improvements and strive to achieve zero deficiencies during the next CAPE. Previous deficiencies have been corrected and the Academy was commended by the evaluator for the improvements that have been made.

ITEM #5. D.

TRANSPORTATION

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

D. Transportation

1. Consideration and **ACTION** to Approve the Purchase of Two (2) Revenue Vehicles

    Staff requests Board approval to purchase two revenue vehicles to be used by the Valley Metro Operations Divisions and will be used to provide service in our rural and small urban service area. These vehicles will replace vehicles that have met their useful life; this action will ensure that our revenue fleet is safe and reliable.

    Purchase of these revenue vehicles will be made using TxDOT grant, DIS-1901(29)018_19(f), funds and Transportation Development Credits (TDC's) through the Oklahoma State Contract approved by TxDOT. The LRGVDC Procurement Department through the Oklahoma State Contract has selected to purchase these two (2) vehicles from Creative Bus Sales at the cost of $145,999.14 for both.

2018-2019 Oklahoma State Contract (extended)

Creative Bus Sales

Salesman: Jeffrey E. Johnson

Mobile: 512-750-6115

Date:
05/31/2019

Proposal For:
Contact:
Delivery Address:
Phone:
Email:

Valley Meto
Rick Carrera
301 West Railroad, Weslaco, TX 78596
Office 956-682-3481/Mobile 956-330-7797
rcarrera@lrgvdc.org

	Ford Transit	
Category E	Glaval Commute	$58,838.00
Options:	*see options on page 2	$16,468.80
Creative Bus Sales Discount	Repeat Customer and Multiple Bus Discount-**Per Bus Discount**	-$3,030.00
Total Price Per Bus		**$72,276.80**
	Quantity **2**	**$144,553.60**
OK Contract Fee per Order	1% fee per order	$1,445.54
Total Price for the order		$145,999.14
Draft Floorplan-To be approved by Glaval		
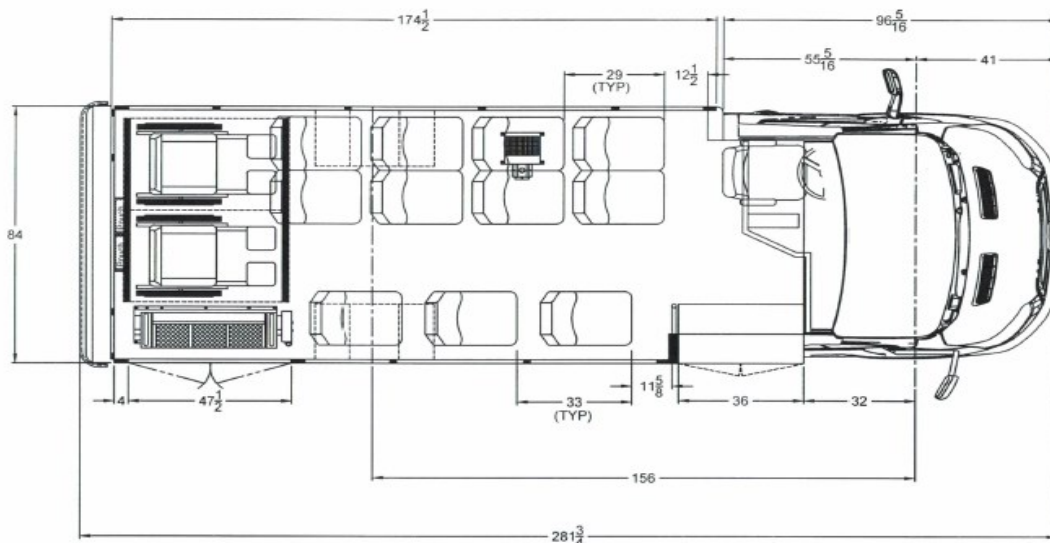
DEALER APPROVAL

NOTE: SHOWN WITH MID HI FREEDMAN SEATS
COMMUTE 10,360 GVWR
THIS FLOOR PLAN IS FOR ILLUSTRATION PURPOSES ONLY.
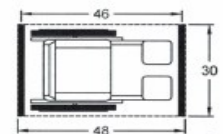
Options		QTY	Cost	Extended Price
OEM	FRONT MUD FLAPS, PAIR	1	$34.65	$34.65
OEM	EXTRUDED ALUMINUM RUNNING BOARD ON DRIVER SIDE	1	$110.25	$110.25
OEM	REAR TOW HOOKS	1	$103.95	$103.95
OEM	VALVE STEM EXTENDER INNER DUAL REAR WHEEL, PAIR	1	$90.30	$90.30
OEM	FAST IDLE WITH FMVSS 403 INTERLOCK FORD GAS/DSL CHASSIS - INTERMOTIVE	1	$0.00	$0.00
OEM	DOOR AJAR BUZZER ON WHEELCHAIR DOOR	1	$0.00	$0.00
OEM	DOOR AJAR WARNIGN ON WHEELCHAIR DOOR-Buzzer and Light in Driver Area	1	$0.00	$0.00
OEM	DOOR AJAR WARNING ON REAR DOOR-Buzzer and Light in Driver Area	1	$0.00	$0.00
OEM	LOCATE (2) BATTERIES TO SLIDE-OUT TRAY	1	$138.60	$138.60
OEM	INTERIOR LED LIGHTS DRIVER/PASSENGER DOME, ENTRY DOOR, UPPER ENTRY	1	$206.85	$206.85
OEM	FLOORING-COVERED UP SIDE WALL	1	$276.15	$276.15
OEM	YELLOW STEP NOSING-PER STEP	2	$0.00	$0.00
OEM	DELETE BASE MODEL A/C SYSTEM - STD CUTAWAY	1	-$3,911.25	-$3,911.25
OEM	ACC 78,000 BTU MAX A/C (Transit 3.7V6)	1	$4,519.20	$4,519.20
OEM	OVERHEAD STORAGE COMPARTMENT	1	$325.00	$325.00
OEM	LEAF SPRING, ADDITIONAL (per side)	1	$103.95	$103.95
OEM	Q STRAINT SHOULDER HARNESS MOUNTED IN L TRACK ON WALL (able to be removed)	1	$69.30	$69.30
OEM	Q-8101-L DELUXE RETRACTOR TIE DOWN, Q8-6326-A1 COMBO LAP/SHOULDER, L TRACK	1	$1,199.10	$1,199.10
OEM	Q STRAINT BELT STORAGE POUCH	1	$96.60	$96.60
OEM	Q STRAINT BELT CUTTER (ship loose)	1	$14.70	$14.70
OEM	10 LB FIRE EXTINGUISHER W/BRACKET	1	$0.00	$0.00
OEM	16 UNIT FIRST AID KIT	1	$0.00	$0.00
OEM	BODY FUILD KIT	1	$0.00	$0.00
OEM	EMERGENCY TRIANGLE KIT	1	$0.00	$0.00
OEM	BACK-UP ALARM SAE TYPE C 97 db(A)	1	$0.00	$0.00
OEM	INTERIOR CONVEX MIRROR 6"X9"	1	$0.00	$0.00
OEM	DECAL "PLEASE WATCH YOUR STEP"	1	$0.00	$0.00
OEM	EMERGENCY EXIT DECAL- BLACK *Enter Location-Standard Decal and Location	1	$0.00	$0.00
OEM	ROOF HATCH TRANSPEC 1970 SERIES STANDARD SAFETY VENT II	1	$345.45	$345.45
OEM	DRIVER-SEAT COVER LEVEL 1 NEWPORT VINYL; OXEN VINYL; OLEFIN (Sheild or Lo-Cam Seat Fabrics)	12	$0.00	$0.00
OEM	PASSENGER-MID HIGH DOUBLE SEAT (Standard Rigid) UPGRADE	6	$283.50	$1,701.00
Transign	Transign Front Destination sign	1	$3,500.00	$3,500.00
OK Contract	4 CAMERA DVY SYSTEM W 500GB HARD DRIVE-ANALOG	1	$3,425.00	$3,425.00
CWI	Upgrade to CWI Camera System	1	$90.00	$90.00
OK Contract	FORD TRANSIT CHASSIS T350-GLAVAL COMMUTE	1	$3,355.00	$3,355.00
OK Contract	Painted Lower Skirts	1	$675.00	$675.00
CBS	DELIVERY CHARGE- FOB CUSTOMER (PER MILE)	708	$1.65	$1,168.20
Total				$16,468.80

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

D. Transportation

2. Consideration and **ACTION** to Approve Revisions to Title VI/Limited English Proficiency/ Environmental Justice Policy

Staff requests Board approval to incorporate revisions to the Title VI Policy to ensure compliance with Federal Transit Administrations Title VI Program compliance. This update is required every 3 year.

Chapter Summaries for Title VI Compendium

1. **Introduction**---*Definitions and responsibilities of the LRGVDC*
    a. **Nondiscrimination pledge**---"LRGVDC will not exclude from or deny the benefits of its services to any person on the basis of race, color, national origin, age, disability, gender, religion, sexual orientation, ethnicity, or veteran's status. LRGVDC will comply with Title VI of the Civil Rights Act of 1964 and all applicable statutes and regulations."
    b. **Identification of Title VI Coordinator**---"The Director of Regional Transit Services."
    c. **Public Notice**---LRGVDC obligations and client protections against discrimination.
    d. **Procedures for addressing Title VI complaints**---see below, *"Appendices A-D: Forms and Records."*
    e. **Identification of Demographic Data**
        i. Latest available U.S. Census data for the counties of Cameron, Hidalgo, Starr, Willacy and Zapata Counties.
    f. **Limited English Proficiency Analysis---"**The LRGVDC will ensure meaningful access to benefits, services, information, programs and activities to people who are limited English proficient (LEP). Transit staff will conduct a four-factor analysis to determine what steps are necessary to provide meaningful access to the LEP population. The four factors are:
        i. The number and proportion of LEP persons served or encountered in the eligible service population
        ii. The frequency with which LEP individuals come into contact with transit services, programs and activities
        iii. The nature and importance of transit services, programs, and activities; and
        iv. The resources available to the recipient and costs"
    g. **LEP Activities**---LRGVDC commitment to bi-lingual activities
        i. All public meetings will be held in both English & Spanish
        ii. All marketing materials meant for a general audience, including newspaper advertisements, flyers, signs, public notices, and other written materials, will be in both English & Spanish
        iii. All route maps & brochures will be in both English & Spanish
        iv. Drivers, dispatchers, planners, and other transit staff who regularly communicate with the public will be able to communicate with passengers in both English & Spanish. If a staff member is not proficient in both English and Spanish, he or she will be instructed to refer questions or issues to another staff member who is proficient. For drivers who are not bilingual, they will be instructed to refer issues to dispatchers or the Program Administrator for Operations.

h. **Public Participation**---Inclusion of minority, low-income and LEP populations in public outreach and involvement activities.
i. **Environmental Justice Analysis**---Identification and comparison of construction project impacts to minority and low-income populations versus those of non-minority and non-low-income populations.
j. **Service Monitoring**---Identification of disparities in level and quality of service provided to different demographic groups.
k. **Discriminatory Impact**---Proposed changes to fares or major service change (at least 25% of hours or mileage of any given route) and whether discriminatory impacts exist. Also includes what steps LRGVDC will take to "minimize, mitigate, or offset any adverse effects."
l. **Subrecipient Compliance**---Identification of deficiencies and plans for correction.
m. **Composition of Boards, Councils and Committees**---Pledge of compliance with Title VI regulations.

2. <u>**Appendices A-D: Forms and Records**</u>
   a. Discrimination Complaint Form
   b. Discrimination Determination Form
   c. Discrimination Determination Appeal Form
   d. List of Investigations, Complaints and Lawsuits

3. <u>**Appendix E: LEP Four-Factor Analysis & Language Assistance Plan**</u>
   a. Purpose of *analysis* is to meet the anti-discrimination requirements set forth by Federal Transit Administration's LEP program under Title VI.
      i. **Factor 1**---Number and proportion of LEP persons served or encountered in the Eligible Service Population
      ii. **Factor 2**---Frequency with which LEP individuals come into contact with programs, activities and services
      iii. **Factor 3**---The importance of LEP persons to your programs, activities and services
      iv. **Factor 4**---The resources available to the recipient and costs of resources
   b. *Language Assistance Plan*
      i. **Task 1**---Identification of LEP individuals who need language assistance
      ii. **Task 2**---Language assistance measures
      iii. **Task 3**---Training staff
      iv. **Task 4**---Providing notice to LEP persons
      v. **Task 5**---Monitoring and updating the LEP Plan
   c. **Appendix A**---"Language Spoken at Home" data
      i. Hidalgo County
      ii. Cameron County
      iii. Starr County
      iv. Willacy County
      v. Zapata County
   d. **Appendix B**---Valley Metro Service System Map

2. **Mission Statement**---"To expand transit services and programs by increasing awareness, improving service quality and developing a seamless transit network within the community."

3. **Service Features**
   a. High quality services
   b. Sufficient quantity of service interfacing with other modes of transportation
   c. Convenient and easy-to-read materials
   d. Affordable fares
   e. Maximum service area coverage
   f. Shelters and bus stop signs for the convenience and comfort of passengers.

4. **Target Population**
   a. Low income residents of colonias, public housing and areas of low car ownership
   b. High density areas
   c. Transit-dependent citizens
   d. The Elderly
   e. Persons with disabilities
   f. Students
   g. Population seeking transportation to medical care
   h. Population seeking transportation to employment centers

5. **Planning Process**
   a. Changes in service will be based on extensive public input

6. **Public Notice Requirements**
   a. Regarding service that is added or deleted that affects 25% of hours or mileage of any route

7. **Funding**
   a. Grants
   b. Local match provided by cities and towns
   c. Private revenue streams such as advertising dollars
   d. Priority will be placed on cities that provide local funding through their general funds, grants or other sources

8. **Information and Marketing**
   a. Encourage increase use of service and programs
   b. Educate potential customers and employers to benefits of using transit
   c. Encourage trial ridership (promotional campaigns)
   d. Availability of informational materials about routes and services in both English and Spanish

9. **Safety**

a. At least 1% of federal funds allocated to transit services will be used for safety purposes
        10. **Vehicle Design**
                    a. Safe
                    b. Climate-controlled
                    c. Easy to board and alight
                    d. Well-lit
                    e. Clean
    ii. Service Standards---"The public operation of a mass transit system requires regular justification of the distribution of resources and the level of service that it provides. In order to maintain crucial public support, the public transportation system must be able to demonstrate that the transit system is operating within established and accepted standards. These standards will be used to develop goals, set plans and identify areas which may need improvement."
        1. Service Area
        2. Hours of Service
        3. Flexible Routing
        4. Route Alignments
        5. Schedule Adherence
        6. Transfers
        7. Bus Stop Signs and Shelters
    iii. Performance Measures
        1. Reporting
        2. Ridership Goals
        3. Efficiency Goals
        4. Service Evaluation
6. **Appendix H: MPO Public Participation Policies & Public Involvement Activities**
    a. Public Participation Plan (PPP) of the HCMPO
        i. Mission Statement---"To develop and integrate a comprehensive multi-modal transportation system that supports the existing and future mobility needs and economic vitality of the metropolitan area of Hidalgo County under local direction and in accordance with federal and state mandates. This shall be accomplished by protecting the environment, safeguarding social equity, improving quality of life, growing the local economy, and providing safe, efficient and financially feasible transportation options. This is achieved through the long-range transportation planning process, which includes a comprehensive, continuous and cooperative approach partnering with citizens and participating planning members."
        ii. Policy Statement
            1. Public support and acceptance
            2. Open, inclusive planning

3. Continuous Public Participation
iii. Background
1. **The 1973 Federal Highway Act**
   a. Required Governor's office to designate an MPO in each urbanized area with a central city over 50,000 in population.
   b. McAllen was the first city in Hidalgo County to exceed a population of 50,000.
   c. HCMPO created after transportation planning agreement reached in June 1981.
   d. Population for McAllen-Pharr-Edinburg reached over 200,000 in 1990, which allocated more resources to the MPO.
   e. Since 1993, the HCMPO has served as the MPO for the transportation needs of the Hidalgo County Metro area.
   f. Principal responsibilities include the development of a 25-year Metropolitan Transportation Plan for the metro area, adopted by the Transportation Policy Committee (TPC). The Plan is updated every 5 years.
2. **Definition of Administrative vs Amendment Changes**
   a. The **Unified Planning Work Program (UPWP)** is a guide for all planning-related work to be completed or continued during the year.
   b. Work performed by the HCMPO staff is outlined in each task as it relates to **the eight planning factors identified under MAP-21**. Funding is identified within the UPWP---the definitions in **23 U.S.C. 101 (a)** and **49 U.S.C. 5302** are applicable to this part.
   c. *Administrative modification* means a minor revision to a long-range statewide or metropolitan transportation plan, Transportation Improvement Program (TIP), or Statewide Transportation Improvement Program (STIP) that includes minor changes to project/project phase costs, minor changes to funding sources of previously-included projects, and minor changes to project/project phase initiation dates. It is a revision that **does not require public review and comment, redemonstrations of fiscal constraint, or a conformity determination** (in nonattainment and maintenance areas).
   d. *Amendment* means a revision to a long-range statewide or metropolitan transportation plan, TIP or STIP that involves a major change to a project included in a metropolitan transportation plan, TIP or STIP, including the addition or deletion of a project or a major change in project cost, project/project phase initiation dates, or a major change in design concept or design scope (e.g., changing project termini

or the number of through traffic lanes). Changes to projects that are included only for illustrative purposes do not require an amendment. Amendments **do require public review and comment, redemonstrations of fiscal constraint, or a conformity determination** (for metropolitan transportation plans and TIPs involving "non-exempt" projects in nonattainment and maintenance areas). It is a revision approved by the State in accordance with its public involvement process.

iv. PPP Legal Requirements

1. The most current transportation legislation, "Moving Ahead for Progress in the 21st Century" (MAP-21) upheld public involvement strategies required by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU). It requires MPOs to provide for consideration of projects and strategies that will serve to advance eight (8) transportation planning factors identified under MAP-21 as follows [per Section 1201 (h)]:

   a. Support the economic vitality of the metropolitan area, especially by enabling global competitiveness, productivity, and efficiency

   b. Increase the safety of the transportation system for motorized and non-motorized users

   c. Increase the security of the transportation system for motorized and non-motorized users

   d. Increase accessibility and mobility of people and freight

   e. Protect and enhance the environment, promote energy conservation, improve the quality of life and promote consistency between transportation improvements and state and local planned growth and economic development patterns

   f. Enhance the integration and connectivity of the transportation system, across and between modes, for people and freight

   g. Promote efficient system management and operation; and

   h. Emphasize the preservation of the existing transportation system.

   i.

v. Public Participation Process

1. General Guidelines---*The HCMPO will:*

   a. Provide timely information to citizens, affected public agencies, representatives of transportation agencies, private providers of transportation, other interested parties and segments of the community affected by transportation plans, programs and projects

b. Provide reasonable public access to technical and policy information
c. Give adequate public notice of public participation
d. Respond in writing, when applicable to public input
e. Seek out and consider the needs of those traditionally under-served by existing transportation systems
f. Provide a minimum public comment period of 45 calendar days
g. Provide a public comment period of not less than 30 calendar days
h. Coordinate the PPP with the statewide transportation planning public involvement and consultation processes

7. **Appendix I: HCMPO FY 2019-2022 Transportation Improvement Program (TIP)**

Refer to full document at:

http://www.hcmpo.org/civicax/filebank/blobdload.aspx?blobid=23586

Lower Rio Grande Valley Development Council
Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

D. Transportation

3. Consideration and **ACTION** to Appoint Valley Metro Director, Tom Logan to Serve on the RGV-MPO Policy Board.

    LRGVDC Board of Directors shall designate in writing the individual to be appointed to served on the Rio Grande Valley MPO Policy Board. It is recommended that the director of Transit Services for Valley Metro serve in this capacity.

Lower Rio Grande Valley Development Council

Board of Directors Meeting

Wednesday, June 26, 2019

Item #5: Department Reports

D. Transportation

- Ridership Report
  Both the rural and urban transit systems are operating and all systems are monitored daily. For the month of May 2019 ridership for the urban system, which operates Monday through Saturday in the urban areas of Hidalgo, Cameron, and Starr Counties has been averaging **19,131** passengers a week. Ridership for the rural system which operates in the rural areas of Cameron, Hidalgo, Willacy, Starr, and Zapata Counties has an average of **2,252** passengers per week for the month of May.
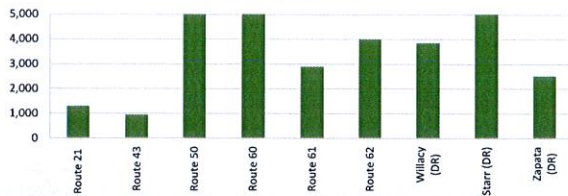
- Regional Transportation Advisory Panel (RTAP) Activity

  The RTAP met several times in the month of June to discuss regional planning and service coordination. The RTAP will be meeting again in July; date, time, and location is TBD.
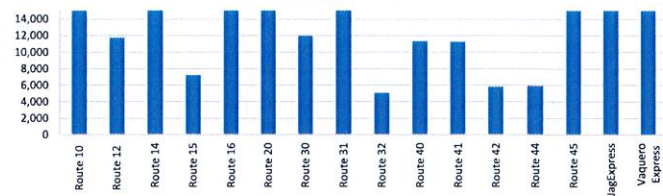
RURAL
Ridership by Route

URBAN
Ridership by Route

	Route	Total Passenger Trips	Route Activity	Area(s) Served
RURAL	Route 21	1,297	0%	Sullivan City, West Hidalgo County
	Route 43	948	0%	South Cameron County
	Route 50	45,842	7%	Brownsville, Port Isabel
	Route 60	6,727	1%	Roma, Rio Grande City
	Route 61	2,892	0%	Rio Grande City
	Route 62	3,988	1%	Rio Grande City
	Willacy (DR)	3,845	1%	Willacy County
	Starr (DR)	5,871	1%	Starr County
	Zapata (DR)	2,521	0%	Zapata County
	Metro Express	29,077	4%	Rio Grande Valley
URBAN	Route 10	25,768	4%	Edinburg
	Route 12	11,673	2%	Edcouch, Elsa, Edinburg
	Route 14	23,100	3%	Edinburg
	Route 15	7,204	1%	Edinburg
	Route 16	53,258	8%	Edinburg
	Route 20	27,255	4%	Mission
	Route 30	11,907	2%	Pharr, San Juan
	Route 31	57,540	9%	Hidalgo County
	Route 32	5,061	1%	Donna
	Route 40	11,290	2%	Harlingen
	Route 41	11,230	2%	Harlingen
	Route 42	5,811	1%	San Benito
	Route 44	5,922	1%	Primera, La Feria, Santa Rosa
	Route 45	39,937	6%	Cameron County
	JagExpress	61,369	10%	Weslaco, Pharr, McAllen
	Vaquero Express	196,033	30%	Edinburg
	Hidalgo	152	0%	City of Hidalgo
	TOTAL	**657,518**	**100%**	

Ridership
Breakdown by Category
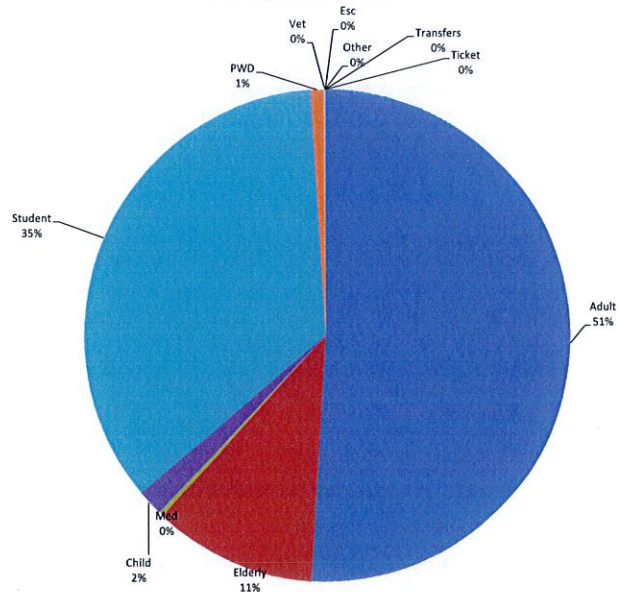
YEAR TO DATE RIDERSHIP REPORT

FY 2018 September - May	FY 2019 September-May	DIFFERENCE	% DIFFERENCE
551,505	657,518	106,013	19%

* Rural service - service in rural low -population areas outside of urbanized areas
* Urban service- service between or within urbanized areas

FY 2009 - FY 2019 Monthly Ridership Summary
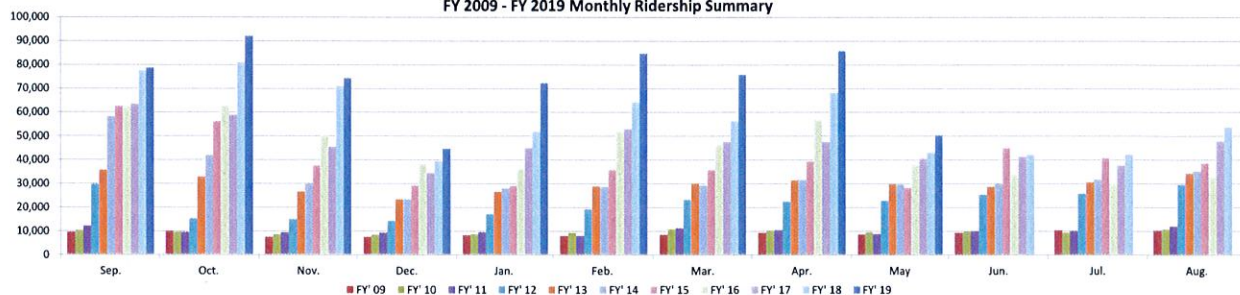
Fiscal Year	Sep.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Total	Difference	%Change
FY' 08	9,978	4,927	4,378	4,077	9,057	9,065	8,832	9,195	9,624	9,031	8,706	9,568	96,438	45,095	88%
FY' 09	9,538	9,913	7,540	7,562	8,323	8,113	8,567	9,344	8,720	9,363	10,483	10,428	107,894	11,456	12%
FY' 10	10,274	9,702	8,580	8,471	8,670	9,204	10,836	10,274	9,566	10,107	9,537	10,931	116,152	8,258	8%
FY' 11	12,184	9,480	9,336	9,254	9,445	8,016	11,255	10,460	8,801	10,046	10,176	12,111	120,564	4,412	4%
FY' 12	29,644	15,256	14,982	14,267	17,057	19,196	23,184	22,450	22,827	25,436	25,807	29,518	259,624	139,060	115%
FY' 13	35,707	32,758	26,634	23,293	26,542	28,858	30,087	31,465	29,911	28,744	30,596	34,255	358,850	99,226	38%
FY' 14	58,118	41,893	30,069	23,338	28,011	28,593	29,386	31,638	29,761	29,806	31,733	35,241	397,587	38,737	11%
FY' 15	62,317	55,976	37,648	29,214	29,063	35,854	35,785	39,503	28,431	45,056	40,891	38,683	478,421	80,834	20%
FY' 16	62,348	62,627	50,274	38,130	36,305	51,887	46,286	56,675	37,990	33,822	30,148	32,939	539,431	61,010	13%
FY' 17	63,305	58,773	45,397	34,433	45,012	53,051	47,542	47,628	40,601	41,409	37,719	47,917	562,787	23,357	4%
FY' 18	77,255	80,744	70,823	39,507	51,877	64,209	56,076	68,058	42,956	42,169	42,264	53,725	689,663	126,876	23%
FY' 19	78,440	91,930	74,137	44,709	72,199	84,562	75,604	85,639	50,298				657,518	81,090	18%
Monthly Change from Previous FY	1,185	11,186	3,314	5,202	20,322	20,353	19,528	17,581	2,355						
% Change	2%	12%	4%	12%	28%	24%	-56,076	-68,058	6%						

FY 2018 URBANIZED PERFORMANCE MEASURES*

COST EFFECTIVENESS

Cost per revenue mile =	$2.40	State Avg. = $4.85
Cost per revenue hour =	$46.22	State Avg. = $73.39
Cost per passenger =	$4.16	State Avg. = $5.21

SERVICE EFFICIENCY

Passengers per revenue mile =	0.58	State Avg. =.93
Passengers per revenue hour =	11.12	State Avg.=14.10

FY 2018 NONURBANIZED PERFORMANCE MEASURES*

COST EFFECTIVENESS

Cost per revenue mile =	$3.03	State Avg. = $2.99
Cost per revenue hour =	$71.08	State Avg. = $59.91
Cost per passenger =	$14.83	State Avg. = $20.21

SERVICE EFFICIENCY

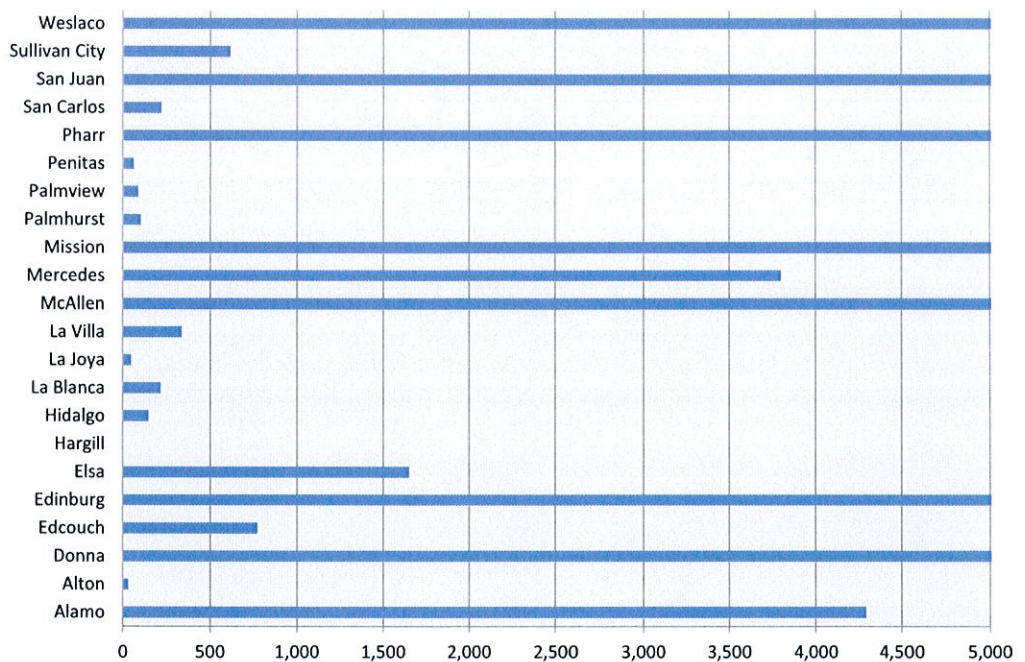|		
Passengers per revenue mile =	0.20	State Avg. = .15
Passengers per revenue hour =	5.44	State Avg. = 2.96

*2018 Texas Transit Statistics Preliminary Report

Distribution of Ridership

Hidalgo County

Alamo	4,292
Alton	32
Donna	10,011
Edcouch	774
Edinburg	297,415
Elsa	1,648
Hargill	0
Hidalgo	152
La Blanca	221
La Joya	48
La Villa	340
McAllen	111,188
Mercedes	3,795
Mission	14,445
Palmhurst	106
Palmview	89
Penitas	64
Pharr	18,876
San Carlos	224
San Juan	5,544
Sullivan City	616
Weslaco	15,517
Total	**485,397**

Cameron County

Brownsville	53,188
El Ranchito	210
Harlingen	42,906
La Feria	3,087
La Paloma	113
Laguna Heights	3,774
Laguna Vista	4,441
Los Fresnos	7,586
Los Indios	28
Olmito	150
Port Isabel	18,509
Primera	165
Combes	0
Rio Hondo	0
San Benito	10,405
Santa Rosa	1,715
Total	**146,277**

Willacy County

Total	**3,845**

Starr County

Total	**19,478**

Zapata County

Total	**2,521**

SYSTEM TOTAL

657,518

Hidalgo County by Cities

Cameron County by Cities

Ridership by County

Legend: Hidalgo County, Cameron County, Willacy County, Starr County, Zapata County
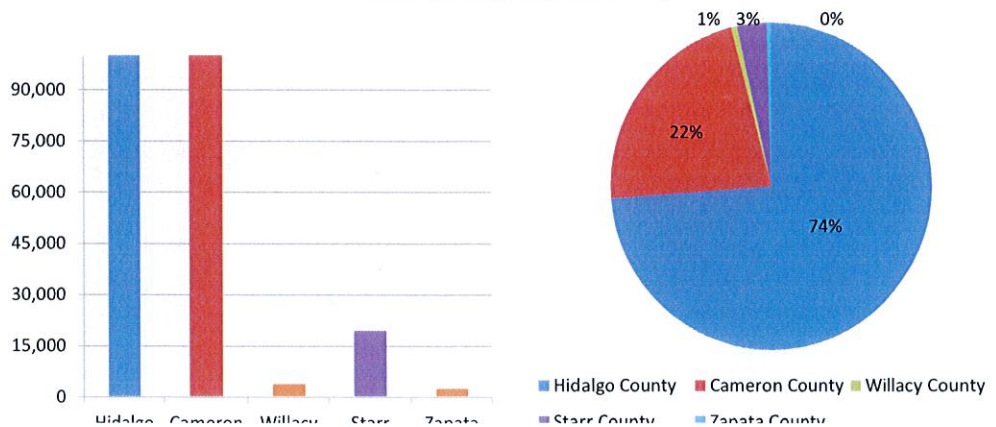
Distribution of Revenue Hours
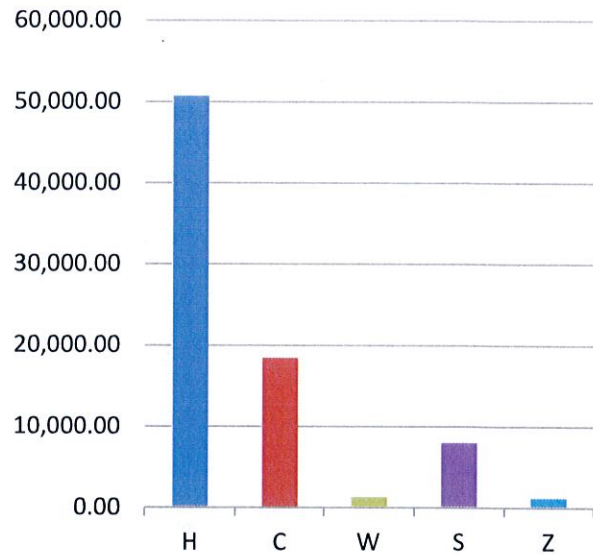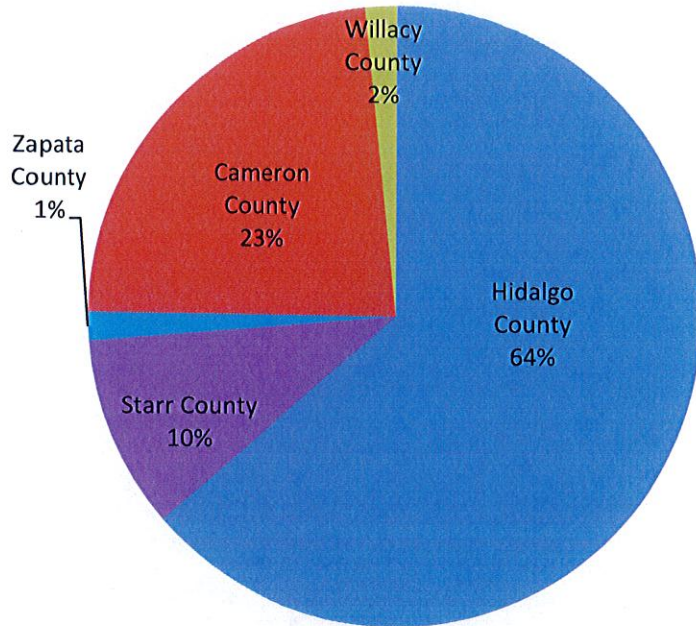
Revenue Hours Provided

Hidalgo County	50,703.52
Starr County	8,004.24
Zapata County	1,195.23
Cameron County	18,420.21
Willacy County	1,356.57
Total Revenue Hours	**79,679.77**

Distribution of Revenue Miles
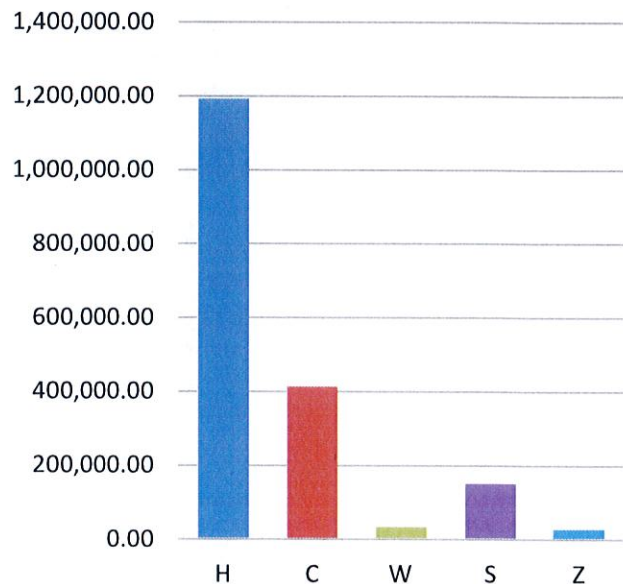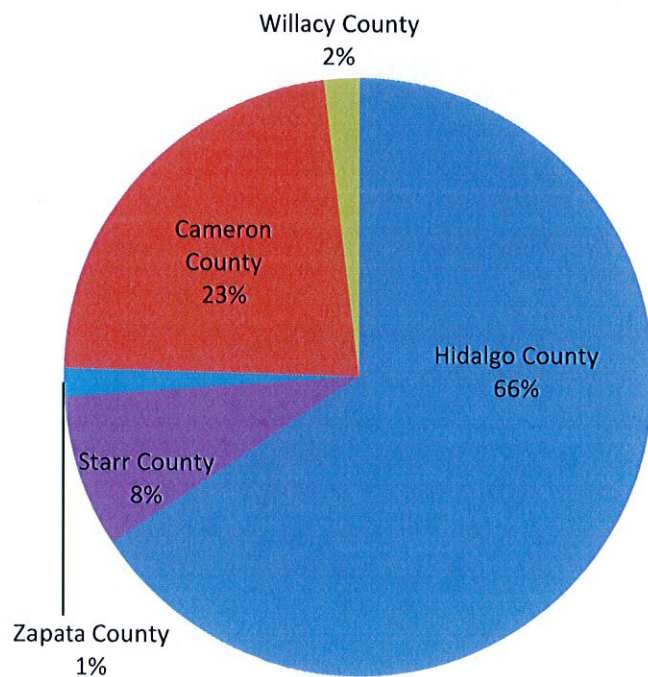
Revenue Miles Provided

Hidalgo County	1,192,064
Starr County	149,686
Zapata County	28,062
Cameron County	412,644
Willacy County	34,015
Total Revenue Miles	**1,816,471**

Routes	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Total
10	347	247	129	91	138	258	75	57	13				1,355
12	925	979	618	209	332	665	472	784	205				5,189
14	3,509	4,185	2,933	859	2,047	2,844	1,926	2,642	303				21,248
15	40	29	23	7	1	2	0	3	1				106
16	2	0	0	0	0	0	0	0	0				2
20	460	478	345	135	241	326	207	202	85				2,479
21	0	0	0	0	0	0	0	0	0				0
30	15	13	6	10	6	15	7	11	5				88
31	55	32	14	3	11	31	8	1	0				155
32	0	0	0	0	2	0	0	0	0				2
40	0	0	2	0	0	0	1	0	0				3
41	0	0	0	0	2	1	0	0	0				3
42	0	0	0	0	0	0	0	0	0				0
44	0	0	0	0	0	0	0	0	0				0
45	527	346	247	117	209	318	252	0	97				2,113
50	18	34	25	23	42	39	35	33	11				260
Vaquero Express	26,864	33,561	25,790	7,648	19,878	28,042	20,191	27,781	6,278	0	0	0	196,033
Total	32,762	39,904	30,132	9,102	22,909	32,541	23,174	31,514	6,998	0	0	0	229,036
FY 2018	34,830	34,792	29,833	8,804	17,518	26,030	18,322	30,285	7,152	9,051	7,701	13,277	237,595
Change Over Previous Month	-2,068	5,112	299	298	5,391	6,511	4,852	1,229	-154				

2018 - 2019 Valley Metro Routes UTRGV Student Passenger Count

Bar chart comparing FY 2018 and FY 2019 monthly passenger counts:
- Sept: 34,830 / 32,762
- Oct: 34,792 / 39,904
- Nov: 29,833 / 30,132
- Dec: 8,804 / 9,102
- Jan: 17,518 / 22,909
- Feb: 26,030 / 32,541
- Mar: 18,322 / 23,174
- Apr: 30,285 / 31,514
- May: 7,152 / 6,998
- Jun: 9,051 / 0
- July: 7,701 / 0
- Aug: 13,277 / 0

■ FY 2018 ■ FY 2019
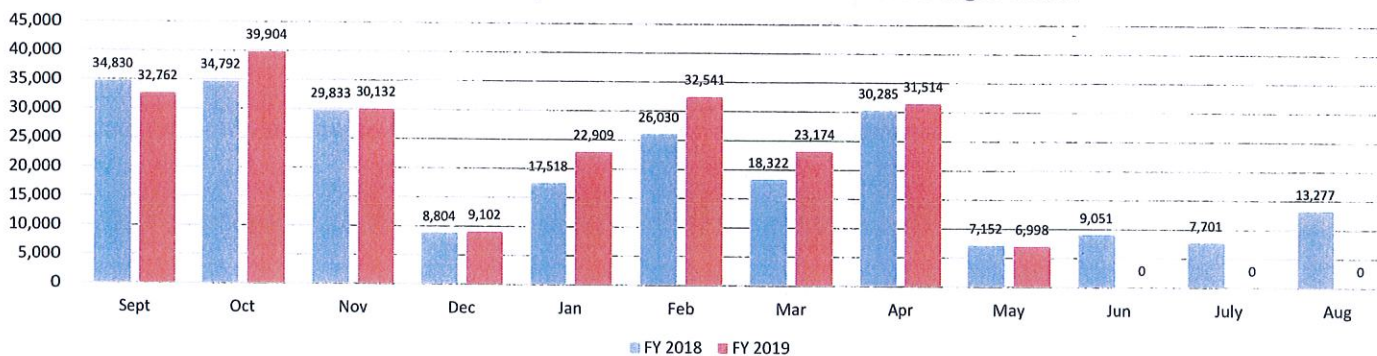
South Texas College - FY 2019
Valley Metro Routes
Monthly Cumulative Passenger Counts

Routes	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Total
10	20	62	0	0	0	1	1	5	2				91
12	105	218	254	143	261	110	99	86	68				1,344
14	1	0	0	0	0	0	0	0	0				1
15	0	0	0	0	0	0	0	0	0				0
16	0	0	0	0	0	0	0	0	0				0
20	1	4	3	0	2	0	2	1	5				18
30	6	8	4	1	0	1	1	0	2				23
31	123	182	223	122	148	195	104	29	13				1,139
32	0	0	0	0	0	0	0	0	0				0
40	0	0	0	0	0	0	0	0	0				0
41	1	1	5	0	14	12	1	5	7				46
42	3	0	1	0	0	3	0	5	0				12
44	0	3	1	0	3	9	0	4	0				20
45	0	1	0	0	0	1	6	19	1				28
60	833	886	694	284	348	727	535	764	358				5,429
61	56	85	101	51	81	89	52	77	62				654
62	28	78	99	48	49	90	53	96	71				612
DR-RGC	53	91	86	70	42	48	21	19	37				467
Purpleline	913	1,129	848	322	494	1,163	743	900	401				6,913
Greenline	2,913	3,436	2,632	1,075	1,189	2,366	1,740	2,416	644				18,411
Total	5,056	6,184	4,951	2,116	2,631	4,815	3,358	4,426	1,671	0	0	0	35,208
Non Valley Metro Routes													
Yellowline	3,247	4,582	2,918	1,152	1,219	2,669	3,369	2,450	1,149	0	0	0	22,755
Park & Ride	4,047	3,848	2,920	1,003	1,416	2,286	1,516	1,697	760	0	0	0	19,493
Total	7,294	8,430	5,838	2,155	2,635	4,955	4,885	4,147	1,909	0	0	0	42,248
Grand Total	12,350	14,614	10,789	4,271	5,266	9,770	8,243	8,573	3,580	0	0	0	77,456
Change Over Previous Month		2,264	-3,825	-6,518	995	4,504	-1,527	330	-4,993				

South Texas College - Mid Valley JagExpress
STC Student Passenger Counts Comparison
FY 2019

Direct Service

Routes	STC	UTRGV	General Public	Total
Route 12 Ecouch/Elsa-Edinburg	1,344	5,189	5,140	11,673
Route 31 Business 83	1,139	155	56,246	57,540
Purple Line	6,913		5	6,918
Yellow Line	22,755		0	22,755
Green Line	18,411		519	18,930
Park & Ride	19,493		0	19,493
Route 60 Greenline Roma	5,429		1,298	6,727
Route 61 RGC West	654		2,238	2,892
Route 62 RGC East	612		3,376	3,988
DR-RGC	467		5,404	5,871
Vaquero Express		196,033	0	196,033
Total	77,217	201,377	74,226	352,820

Connecting Service

Routes	Connection	STC	UTRGV	General Public	Total
Route 10 Edinburg - McAllen	12, 31	91	1,355	24,322	25,768
Route 14 UTRGV VABL	12	1	21,248	1,851	23,100
Route 15 Edinburg	12	0	106	7,098	7,204
Route 20 Mission - McAllen	31	18	2,479	24,758	27,255
Route 30 Pharr San Juan - Edinburg	31	23	88	11,796	11,907
Route 32 Donna International Bridge	31	0	2	5,059	5,061
Route 40 Harlingen Medical	31	0	3	11,287	11,290
Route 41 Harlingen Retail	31	46	3	11,181	11,230
Route 42 San Benito Harlingen	31	12	0	5,799	5,811
Route 44 La Feria/Santa Rosa/Primera	31	20	0	5,902	5,922
Route 45 Cameron Career Connection	31	28	2,113	37,796	39,937
Total		239	27,397	146,849	174,485

Total Service

	STC	UTRGV	General Public	Total
Grand Total	77,456	228,774	221,075	527,305

2019 TSTC
Valley Metro Routes
Monthly Cumulative Passenger Counts

Routes	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Total
10	0	93	38	2	8	2	2	56	20				221
12	1	11	4	0	2	0	10	6	0				34
14	0	0	0	0	1	3	0	0	0				4
31	0	16	6	0	1	8	4	3	0				38
40	0	0	0	0	0	0	0	40	0				40
41	25	117	86	33	35	69	25	104	24				518
42	49	77	64	19	101	90	28	0	38				466
43	0	0	6	4	0	0	0	87	0				97
44	171	201	176	35	98	78	69	333	41				1202
45	537	839	589	181	479	535	362	1	332				3855
50	0	3	9	0	0	0	0	0	0				12
Willacy	0	0	0	0	0	0	0	0	0				0
Total	**783**	**1357**	**978**	**274**	**725**	**785**	**500**	**630**	**455**	**0**	**0**	**0**	**6487**
Change Over Previous Month		574	-379	-704	451	60	-285		-175				-783

TSTC Student Ridership

Bar chart — Month values:
- Sept: 783
- Oct: 1357
- Nov: 978
- Dec: 274
- Jan: 725
- Feb: 785
- Mar: 500
- Apr: 630
- May: 455
- Jun: 0
- July: 0
- Aug: 0